



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

## Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

Flat No.6, Second Floor, 10/41, Sowrashtanagar 7<sup>th</sup> Cross Street, Choolaimedu, Chennai – 600094

Email: [gensecaibsnlrea@yahoo.com](mailto:gensecaibsnlrea@yahoo.com)

Website: <https://www.aibsnlrea.org>

### President

V. Chinnappiah  
(M) 9444003300

### General Secretary

R.R.Balasubramanian  
(M) 9486100613

### Financial Secretary

Awadesh Sharma  
(M) 9968630008

No. AIBSNLREA/CHQ/2024/17

Dated 4<sup>th</sup> March 2024

To

Ms. Anuradha Joshi Durgapal,  
Controller General of Communication Accounts,  
New Delhi

**Sub: Continuing woes of BSNL pensioners served by CCA, Maharashtra & Goa – Stoppage of pension of Shri B.S.Rajput, Retd DE Bhopal since December 2023**

Madam,

We would like you to recall our informal meeting with you on 26.09.2023, wherein you had acknowledged the fact that a large number of pensioner grievances reported pertain to Maharashtra CCA and Tamilnadu CCA. Abrupt stoppage of pension, non-acceptance of digitally generated Life Certificates, insisting physical presence for submission of documents in order to rectify errors in personal data under SAMPANN, discourteous treatment meted out to the pensioners visiting the CCA office and complete neglect of grievances filed through SAMPANN continue unabatedly under CCA Maharashtra & Goa, despite the CCA's helping attitude.

2. In a typical case, Shri B S Rajput, Retd DE Bhopal did not receive his pension for December 2023 after migration to SAMPANN. All personal data including date of birth, date of retirement, designation etc was wrong in SAMPANN. He submitted the documents as required by the CCA office without delay. But, even after several emails later, he did not get either a response or his pension. When January 2024 pension was also not received, our State Secretary, Maharashtra took up the matter with the Maharashtra & Goa CCA office

repeatedly, visiting the office personally twice, once with our State President, Maharashtra. During his second visit, he was told that some errors in personal data have been rectified, February pension will be paid on the due date and arrears for two months will be paid through a supplementary bill. But the pensioner Shri B.S.Rajput has been put under distress when February pension was also not received as per the assurance. We had been all along exercising restraint, expecting that the issue will be sorted out locally and there will be no need to take up the matter at the CHQ level.

3. Now, we find no other alternative than to seek your intervention and action as appropriate so that the office of CCA Maharashtra & Goa is put in order, the apathy of the officials towards grievances of the pensioners is halted forthwith and the pension of Shri B.S.Rajput, Retd DE, Bhopal is paid immediately.

With kind regards,

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'R.R. Balasubramanian', with the date '4/3/24' written below it.

(R.R. Balasubramanian)

General Secretary

Copy to: Ms. Vibha Govil Mishra,  
CCA, Maharashtra & Goa