ALL INDIA BHARAT SANCHAR NIGAM LIMITED
RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

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No.AIBSNLREA/CHQ/2026/61 Dated: 17th November 2026

To
Ms. Vandana Gupta
Controller General of Communication Accounts
Department of Telecommunications
New Delhi – 110047

Subject: Request for making the digitally generated IDA-CDA Mapping Certificate in SAMPANN downloadable by pensioners

Madam,

We sincerely thank you for the positive response conveyed vide letter No. 15-91/2024-25/BA&IT/372 dated 29.10.2026 regarding our request for introduction of a downloadable IDA–CDA Mapping Certificate facility in SAMPANN.

2. We are happy to learn that the IDA–CDA Mapping Certificate required for CGHS entitlement has been developed in SAMPANN and rolled out, and that the certificate is being digitally generated and digitally signed by the Accounts Officer (Pension) using his/her Digital Signature Certificate (DSC).

3, We accept your contention that a certificate generated directly by the pensioner through an OTP-based mechanism, as suggested by us, without digital authentication by the Accounts Officer (Pension), may not be acceptable to CGHS authorities and may carry risks of fraud or.

4. We, however, submit that this development has brought pensioners only one step away from the ultimate objective of obtaining the certificate directly through SAMPANN. Once a request for the IDA–CDA Mapping Certificate is received from a pensioner, whether in person,

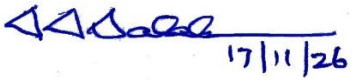
by post or through e-mail, the certificate can now be generated digitally and signed by the Accounts Officer (Pension). After such digital signing, the certificate may conveniently be placed in the concerned pensioner's SAMPANN account so that it becomes available for downloading after the pensioner logs into the portal using his credentials and an OTP.

5. Such an arrangement would greatly benefit pensioners, by eliminating the uncertainty and delay involved in receiving the certificate through post or by personal visit. At the same time, it would reduce the workload of CCA offices in printing and dispatching these certificates and would represent an efficient utilization of the digital infrastructure already created in SAMPANN.

6. We therefore request your kind consideration of this final enabling measure so that the benefits of the newly introduced digital functionality can be fully realized by pensioners and CCA offices alike. This proposal would be in line with the broader objectives of Digital India.

With kind regards,

Yours sincerely,



(R.R.Balasubramanian)
General Secretary

Copy to: Smt. Nivedita Shukla Verma,
Secretary (Pension), DoP&PW