



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

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No. AIBSNLREA/CHQ/2024/68

Dated 13th September 2024

To

Shri Mohammad Shahbaz Ali,
Controller General of Communication Accounts,
Department of Telecommunications,
New Delhi

Sub: Following of DoT guidelines regarding CCAs performing the role of HOO in specific cases of revisions

Sir,

We would like to draw your kind attention to the DoT letter No.7-47/2016/PFP-Policy/Pt-1/3402-3433 dated 25.02.2021 (copy enclosed) wherein it was conveyed that in respect of conversion to Family Pension when the eligible claimant is other than the family pensioner mentioned in PPO and commutation revision (including BSNL VRS 2019), all SAMPANN pensioners may submit the respective forms in regard to above two revisions directly to the CCA offices which shall be performing the role of Head of the Office for the purpose of these two revisions.

2. The previously existing practice of forwarding of the forms by the BSNL office concerned was done away with, as this process was leading to delay in settlement of these revisions and was causing great inconvenience to the SAMPANN pensioners. Also most of the BSNL VRS 2019 pensioners shall be applying for the deferred commutation. While the new process of the CCAs performing the role of HOO for these purposes was being followed then onwards, it has been brought to our notice that since the past few months Tamilnadu CCA has been insisting on routing of the Forms through the BSNL Head of SSA/Unit. The forms submitted directly to the CCA are being returned. This has defeated the purpose of issue of

the DoT guidelines referred to above. It is not known whether any other CCA is also reverting to the earlier practice.

3. We would therefore request you to kindly intervene immediately and advise the CCAs to strictly adhere to the DoT guidelines so that the settlement of the cases is not unnecessarily delayed, and the pensioners concerned are not put into avoidable inconvenience.

With kind regards,

Yours sincerely,



13/9/24

(R.R. Balasubramanian)
General Secretary

Encl: As stated

Copy to: 1. Dr. Neeraj Mittal,
Secretary (Telecom), DoT
2. Shri V.Srinivas,
Secretary (Pension), DoP&PW