



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

## Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

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### Financial Secretary

Awadesh Sharma  
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No. AIBSNLREA/CHQ/2024/70

Dated 23<sup>rd</sup> September 2024

To  
Shri Mohammad Shahbaz Ali,  
Controller General of Communication Accounts,  
Department of Telecommunications,  
New Delhi

Sub: Request to remove the confusion in PPO number in SAMPANN in respect of Shri A.H.Patel, Retd JTO, Gujarat Circle

Sir,

We hereby seek your kind attention towards mix-up of PPO number allotted under SAMPANN to Shri A.H.Patel, Retd JTO, Gujarat Circle, on migration to SAMPANN.

2. Shri A.H.Patel took voluntary retirement on 06.04.2010 and was allotted a PPO Number GJT/DOT CELL/15/1/5917. When his pension was revised due to 78.2% IDA fitment, he was given a Pensioner Code – 382010041206066, in addition to his PPO Number. On migration to SAMPANN, he received contradicting SMSs, one showing his PPO number as 382012051208649 and another showing it as 382010041206066. It was observed that PPO number 382010041206066 had been allotted to a Family Pensioner Smt. Champaben K Makhwana. After representation by Shri A.H.Patel, the Personal Details under SAMPANN show 382010041206066 as his Pensioner Code and 382012051208649 as his PPO Number.

3. Thus it may be seen that the PPO Number of the Family Pensioner Smt. Champaben K Makhwana and the Pensioner Code of Shri A.H.Patel remain the same, 382010041206066. There was also a mix-up of PPO numbers in the SMSs providing pension break-up received by Shri A.H.Patel during the months of June and August 2024. Shri A.H.Patel is therefore genuinely worried about the possibility of problems arising out of this mix-up in the future.

He has represented to CCA Gujarat, including submitting a representation to the Pension Adalat, but of no avail.

4. We shall be thankful, if you kindly intervene and ensure that the confusion is resolved once for all by CCA Gujarat, in order to prevent any future difficulties.

With kind regards,

Yours sincerely,



23/9/24

(R.R. Balasubramanian)  
General Secretary

Copy to: Ms. Udhayashree,  
Jt.CCA, Gujarat.