



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

111, New Ashiana Apartments, Plot-10, Sector-6, Dwarka
New Delhi-110 075

E-mail : gensecaibsnlrea@yahoo.com

President : P. D. Shukla

Ph.: 0522-2414477
(M) 09450457648

General Secretary : S. Basu

Ph.: 011-25073969
(M) 09868092995

Financial Secretary : Hari Ram

Ph.: 011-25075541
(M) 09868538189

No. AIBSNLREA/CHQ/2015/29

Dated: 19.10.2015

To
Ms Sujata Ray,
Director (HR),
Bharat Sanchar Nigam Ltd.,
New Delhi 110001.

Sub: Nodal Officers for dealing with grievances of BSNL Pensioners

Madam,

We would like to appreciate your kind personal intervention in the matter of non-appointment of nodal officers by the Circles for expeditious settlement of pensionary cases of BSNL pensioners and advising the CGMs to take immediate action in the matter, vide BSNL Corporate Office No. 40-06/2015-Pen(B) dated October 2015.

2. In this context, we would like to state that the BSNL Pensioners are also facing immense problems in getting their individual grievances resolved. They are to run from pillar to post to pursue the cases, but in most of the cases no one in administration takes them seriously. As a result the grievances are either badly delayed or remain unsettled.

3. In view of the above, we shall request you to kindly cause appointment of a nodal officer in all BSNL Units including the Corporate Office to deal exclusively the individual and common grievances of the BSNL Pensioners.

With kind regards,

Yours sincerely,

(S Basu)
General Secretary

Encl: As stated.

Copy to:
Ms Madhu Arora,
General Manager (Estt),
BSNL Corporate Office.