



## ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

111, New Ashiana Apartments, Plot-10, Sector-6, Dwarka  
New Delhi-110 075

E-mail : [gensecaibsnlrea@yahoo.com](mailto:gensecaibsnlrea@yahoo.com)

*President : P. D. Shukla*

Ph.: 0522-2414477  
(M) 09450457648

*General Secretary : S. Basu*

Ph.: 011-25073969  
(M) 09868092995

*Financial Secretary : Hari Ram*

Ph.: 011-25075541  
(M) 09868538189

No.AIBSN LREA/CHQ/2014/02

Dated: January 16, 2014

To

Shri R K Upadhyay,  
Chairman & Managing Director,  
Bharat Sanchar Nigam Limited,  
New Delhi 110001

**Sub: Difficulties of the retired BSNL employees to get reimbursement of Medical Bills for Indoor treatment – Request for removing the same.**

Sir,

We are constraint to encroach upon your valuable time in drawing your kind personal attention to a genuine problem of the BSNL pensioners in getting reimbursement of their claim bills for indoor treatment.

2. Since the Circles are not giving adequate importance to enlist private Hospitals on cashless arrangement and the retired BSNL employees are also not given medical advance for indoor treatment, these pensioners are to incur huge expenditure from their pocket to receive the treatment. The Medical claim bills submitted by these retired employees also take much longer time than the claims submitted by the serving employees. The field units clear the bills of the serving employees earlier to the claims submitted by the pensioners. Thus these pensioners, who depend on their meager pension, find it difficult to manage their livelihood.

3. In order to mitigate the hardship of the retired employees, it is requested that the Circles be advised to:

- (1) Empanel mostly the hospitals agreeing to provide cashless treatment.
- (2) Grant Medical Advance to the retired employees.
- (3) Process and clear the medical bills for indoor treatment submitted by both retired and serving employees strictly based on the date of their

receipt in the office. No preference be given to the serving employees over the retired employees.

4. We shall be extremely grateful if our above request is considered sympathetically and orders issued accordingly.

With kind regards,

Yours sincerely,



(S Basu)  
General Secretary

Copy to:

Shri A N Rai, Director (HR).  
BSNL Board, New Delhi.