



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

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No. AIBSNLREA/CHQ/2014/07

Dated: 02.05.2014

To

Shri M F Farooqui,
Secretary,
Department of Telecommunication,
New Delhi 110 001

Subject: To fix timeline for redressal of grievances

Sir,

We would like to invite your kind attention to the DoP&PW instructions vide its F. No 55/18/2014-P&PW(C) dated 28.03.2014 (copy enclosed) on the above mentioned subject. In the said instructions DoP&PW has advised all the Ministries to send copy of the instructions issued to fix timeline for early redressal of grievances to all subordinate organizations.

2 However, it is not known whether Department of Telecommunication has so far complied with the said advice of the DoP&PW. Moreover, it is necessary to advice BSNL, MTNL and other units of Department of Telecommunications also to strictly adhere to the instructions of the DoP&PW in regard to settlement of the grievances of the pensioners. It is normally observed that BSNL is very much apathetic in resolving the grievances of the absorbed BSNL pensioners. Moreover, there is no nodal officer in Corporate Office to

look into the grievances of the pensioners. Thus, the grievances of the pensioners remain unattended in BSNL.

3 In view of the above, we shall request you to kindly send the copy of the said instructions as issued by DoP&PW to all subordinate organizations including BSNL for strict compliance. It is also requested to advise BSNL to notify one nodal officer in Corporate Office and also in Circle Offices to look into the grievances of the absorbed BSNL pensioners.

With kind regards,

Yours sincerely,



(S Basu)

General Secretary

Encl: As stated.

Copy to:

- (1) Shri Sanjay Kothari,
Secretary, DoP&PW.
- (2) Shri R K Upadhyay,
CMD, BSNL.