

No. 4/5/2013-P&PW-(D)  
Government of India  
Ministry of Personnel, Public Grievances & Pensions  
Department of Pension & Pensioners Welfare

Lok Nayak Bhavan, Khan Market,  
New Delhi,  
Dated the 15<sup>th</sup> July, 2013

OFFICE MEMORANDUM

**Sub:- Non-implementation of the instructions regarding Time-limit for redressal of Grievances – Case of Department of Telecommunications.**

The undersigned is directed to forward herewith a copy of the letter No.AIBSNLREA/CHQ/2013/25 dated 3/5/13 received from All India Bharat Sanchar Nigam Ltd. Retd. Executives' Association on the subject mentioned above.

The earlier representations of the Association were forwarded to Department of Telecommunications vide references of DOP&PW mentioned in column 2 of the statement enclosed to Department of Telecommunications for considering the grievances raised therein expeditiously in accordance with the extant rules/instructions.

~~It is requested that action taken in this regard may be intimated to this Department.~~

Encl.: as above

*Deepa Anand*

(Deepa Anand)  
Under Secretary to the Govt. of India  
#24644636

To

Ministry of Communications and Information Technology,  
Department of Telecommunications,  
(Kind Attn: Shri D.P. Singh, Director (Establishment),  
Room No. 308, Sanchar Bhawan,  
20, Ashoka Road,  
New Delhi-110001.

Copy to: Shri S. Basu, Genl. Secretary, All India Bharat Sanchar Nigam Ltd. Retd. Executives Association, Central Headquarters, 111, New Ashiana Apartments, Plot-10, Sector-6, Dwarka, New Delhi-110075