

 **Bharat Sanchar Nigam Ltd.**

CORPORATE OFFICE

Public Grievances Branch

I.R. Hall, Room no 29, Eastern Court, Janpath, N. Delhi-110001

No. 1-6/2019-PG(pt)

Dated: 11.12.2020

To,

All CGMs/PGMs/GMs,
Telecom Circles./BSNL Corporate Office Units
BSNL

Sub: PG cases relating to employees/staff grievances- Regarding.

This is in reference to DOT letter no. DOT letter DoT/MoC-PG/2020/MS dated 09.12.2020 on the subject mentioned above.(copy enclosed).

DOT has analysed the staff related grievances pending with BSNL booked upto 31.10.2020. The analysis of these 291 cases under different heads is as below:

S.No	Types	No. of Grievances
	Misbehaviour /Harassment by any officer/staff	02
2	Corruption/Bribe/malpractice/favor	14
3	Pending any type of bills/dues for payment	81
4	Staff related transfer /posting	05
5	Pension or other retirement benefits	138
6	Staff related: Any other	51

From the above analysis it is evident that majority of the grievances are related to non-settlement of dues/bills/claims of both working and retired employees. In this regard CBB division of BSNL CO vide letter dated 04.12.2020 has advised all Circles to send the specific fund request for settlement of CPGRAMS cases immediately.(copy enclosed).

Further Circles may kindly take note of PG cell, BSNL CO letter dated 07.12.2020 wherein it is conveyed that the grievances which are pending due to financial constraints or due to other reasons may be considered for disposal by apprising the status to the complainant including the financial constraints and timeline. (copy enclosed)

It is requested to take immediate necessary action for redressal of all these grievances and update the response in CPGRAMS portal.

This is issued with the approval of Competent Authority.


(Sushmita S. Datta)
DGM (PG & RTI)

Copy to: Dir (CFA) / Dir (HR) , BSNL for kind information.

CORPORATE OFFICE
Public Grievances Branch
I.R. Hall, Eastern Court, Janpath, N. Delhi-110001

No. 1-6/2019-PG

Dated: 07.12.2020

To
All CGMs/PGMs/GMs,
Telecom Circles/ BSNL Corporate Office Units,
BSNL

Sub: Review by DOT on High Pendency of Public Grievances on CPGRAMS Portal – Immediate Action, reg.

In continuation of this office letter of even no. dated 02.12.2020 (on Intranet), it is to further convey that DOT, vide minutes of Meeting dated 02.12.2020 (copy enclosed), has pointed out that BSNL's pendency of grievances more than a year has increased on CPGRAMS portal and large number on grievance (1058 Nos.) are still pending for more than a year.

It has also been mentioned in the MOM that DARPG guidelines mandate redressal of any grievance within a period of maximum two months. Pendency of Public Grievances on CPGRAMS portal of the Circles and various units of BSNL Corporate Office for more than 60 days and one year, are enclosed herewith, which clearly show that there some of the Circles/BSNL CO units, are not paying desired attention on the redressal of PG Cases.

IN this regards, Circles may kindly take note of Para-7 of MOM wherein it has been noted that the grievances which are pending due to financial constraints or due to other reasons (like road widening, etc) may be considered for disposal by apprising the status to the complainant including financial constraints and the timeline, if any.

PGMs/GMs/Officials handling the PG Cases in the Circles and BSNL CO units must therefore, kindly be impressed upon to clear all the pending grievances > 60 days, by 15.12.2020, positively.


(Sudhir Gupta)
PGM (CDN & SCP)

Copy to: Dir (CFA), BSNL for kind information.

SLC

BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)
CORPORATE OFFICE
CB&B (Corporate Budget & Banking) Division

No. 10-4/CB&B/2020/CPG Case/

Dated 04-12-2020

To
All Circle IFA's
BSNL

Subject :- Disposal of pending Grievances in Centralized Public Grievance Redressal and Monitoring System (CPGRAMS) portal- regarding

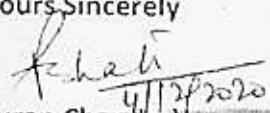
Your kind attention is drawn towards the fact that large number of grievances on CPGRAMS portal are pending for redressal by BSNL due to non-refund of security deposit of subscribers. The pendency is being monitored at MOC/MoSc level.

Any such case pending due to non-availability of fund, specific fund request may be send to CBB Section so that the number of cases pending in CPGRAMS portal are reduced to zero.

Therefore all circles are advised to send the specific fund request for settlement of CPGRAMS cases immediately.

This information shall be sent on the mail id budget.corporate@bsnl.co.in immediately.

Yours Sincerely


(Puran Chandra)

Senior General Manager (CBB)

Copy to : All CGM,s BSNL.



Government of India
Ministry of Communications and IT
Department of Telecommunications
Public Grievance Wing
6th Floor, Mahanagar Doorsanchar Bhawan, Old Minto Road, New Delhi-02

No. DoT/MoC-PG/2020/MS

Dated: 09.12.2020

Sub: PG Cases relating to employees/staff grievances - Regarding


This is in continuation of this office letter No. DoT/MoC-PG/2020/MS dated 28/10/2020 and 20.11.2020 on Security Deposit Refund and Vendor's Dues Payment related grievances respectively pending with BSNL. The action taken report is still awaited.

2. This office has further analysed the staff related grievances pending with BSNL booked upto 31.10.2020. It is observed that a total of 291 staff related grievances are pending under different heads as below.
 1. Misbehaviour/Harassment by any officer/staff 02 Grievances
 2. Corruption/Bribe/malpractice/favour 14 Grievances
 3. Pending any type of Bill/dues for payment 81 Grievances
 4. Employee Staff related Transfer/Posting 05 Grievances
 5. Pension or other retirement benefit 138 Grievances
 6. Employee/Staff related: Any other 51 Grievances

Details are attached as Annexure-I.

3. From the above it is evident that majority of staff grievance pertains to non-settlement of claim of both working and retired employees.
4. It is requested to take immediate necessary action for redressal of grievances pertaining to staff/employee and submit action taken report within 10 days.

Regards


(Munish/Kapoor)
ADG(MoC-PG)

To

The Nodal Officer (Public Grievances)
Bharat Sanchar Nigam Limited,
Bharat Sanchar Bhawan,
HC Mathur Lane, Janpath,
New Delhi 110050

ANNEXURE-I

BSNL Staff related Pending Grievances booked upto 31/10/2020				
related: Misbehaviour/Harassment by any officer/staff				
SN.	Registration Number	Name	Recieved Date	Circle/Unit BSNL CO
1	MTRBL/E/2020/00391	Ashok Kumar Rana	26-10-2020	UPW
2	PMOPG/E/2020/0655617	J K Patel	29-10-2020	GUJARAT
related: Corruption/Bribe/malpractice/favour				
SN.	Registration Number	Name	Recieved Date	Circle/Unit BSNL CO
1	MINIT/E/2020/01508	Mahesh Chand	29-05-2020	ADMN
2	DPG/T/2020/80885	PREM NARAIN NIGAM	06-06-2020	CVO
3	PMOPG/E/2020/0071443	Mahesh Chandra Verma	13-02-2020	ELECT
4	PMOPG/E/2020/0100521	श्रीमती सनीता वमा	29-02-2020	ELECT
5	PMOPG/D/2020/0138833	Shri MADAN BHAIYA	21-07-2020	PERS
6	DPG/T/2020/40011	Vinod Waghju Jumnake	19-08-2020	SCT
7	PMOPG/D/2020/0144896	Shri KANHAIYA LAL	27-07-2020	BIHAR
8	DOTEL/P/2020/00781	A.M.BARBHUIYA	26-10-2020	ASSAM
9	DOTEL/P/2020/00782	RAJESH DAS	26-10-2020	ASSAM
10	PMOPG/E/2020/0930364	हलबा आदिवासी यवा जातीय	21-10-2020	MH
11	PMOPG/E/2020/0705412	हलबा आदिवासी यवा जातीय	04-08-2020	NEII
12	PMOPG/D/2020/0241306	Shri ARVIND SHARMA	22-10-2020	PUNJAB
13	DOTEL/E/2020/45517	GIRISH CHANDRA	30-10-2020	UPE
14	PMOPG/E/2020/0895226	RAM MILAN SO RAM KALAP	07-10-2020	UPE

ated: Pending any type of Bill/dues for payment				
SN.	Registration Number	Name	Recieved Date	Circle/Unit BSNL CO
1	DOPPW/E/2020/23697	RUDRA PAL SHARMA	17-10-2020	ADMN
2	PMOPG/E/2020/0863307	Devi Shanker Sharma	30-09-2020	CA
3	PMOPG/E/2020/0924904	All India BSNL Retired Executives Association	20-10-2020	CA
4	DOPPW/E/2020/24215	All India BSNL Retired Executives Association	22-10-2020	CA
5	DOTEL/E/2020/30251	TAPAN CHAKRABORTY	21-08-2020	CA
6	PMOPG/E/2020/0638066	C MUTHUSUBRAMANIA N	10-07-2020	CA
7	DOTEL/E/2020/35554	C MUTHUSUBRAMANIA N	17-09-2020	CBB
8	DPG/T/2020/81222	Shiv Shanker Gaur	04-08-2020	EF
9	DARPG/E/2020/17129	SHREENIVAS VISHNU JOGAL	13-08-2020	EF
10	DOPPW/E/2020/02561	M.Narendar	14-02-2020	ESTT
11	DOPPW/E/2020/23919	Sushma Rani	19-10-2020	ESTT
12	DOPPW/E/2020/01322	T R Prakash Narayanan	30-01-2020	PERS
13	DOTEL/E/2020/45509	DHARMENDRA NATH	30-10-2020	RESTRG
14	DOPPW/E/2019/15853	ASIS KUMAR GHOSH	13-08-2019	TS
15	PMOPG/E/2020/0864576	Achin	24-09-2020	ALTTC
16	DOTEL/E/2020/22029	Adv. Nemichand Meena	13-07-2020	PERTAINS TO DOT
17	DOPPW/E/2020/08896	Arun Kanti Biswas	31-05-2020	ETP
18	DOTEL/E/2019/26585	SAMARENDRA NATH DAS	22-09-2019	ETP
19	DOTEL/P/2020/00701	SHRI DAYACHAND	06-10-2020	HP
20	DOPPW/E/2020/08683	Medical Reimbursement	29-05-2020	ITPC PUNE

21	DOPPW/E/2020/18714	NUKALA PRABHAKAR	02-09-2020	ITPC PUNE
22	DOTEL/E/2020/35715	P Satyanarayana murthy	18-09-2020	ITPC PUNE
23	PMOPG/E/2020/0926509	P satyanarayana murthy	20-10-2020	ITPC PUNE
24	DOTEL/E/2019/30055	kuldeep kumar	31-10-2019	JHARKHAND
25	DOPPW/E/2020/08956	M R THIPPESWAMY	01-06-2020	KARNATAKA
26	DOPPW/E/2020/09376	Deshpande K G	05-06-2020	KARNATAKA
27	DOPPW/E/2020/09388	MALE	05-06-2020	KARNATAKA
28	DOPPW/E/2020/09400	Anil G Mokhashi	05-06-2020	KARNATAKA
29	DOPPW/E/2020/09447	C.H.SHIVANANDA	05-06-2020	KARNATAKA
30	DOPPW/E/2020/09520	JOSEPH FIGUEIRA	06-06-2020	KARNATAKA
31	DOPPW/E/2020/09561	Balachandra F Talikoti	06-06-2020	KARNATAKA
32	DOPPW/E/2020/09586	Non Receipt of medical bill	06-06-2020	KARNATAKA
33	DOPPW/E/2020/10429	S NAGARAJU	14-06-2020	KARNATAKA
34	DOPPW/E/2020/14330	V L MALENAHALLI	23-07-2020	KARNATAKA
35	DOPPW/P/2020/03987	Poornima	04-06-2020	KARNATAKA
36	DOPPW/P/2020/03991	G. Bhagya Laxmi	04-06-2020	KARNATAKA
37	DOPPW/P/2020/05537	Sh. Mallikarjuna Ullajaddi	23-07-2020	KARNATAKA
38	DOPPW/P/2020/09345	G Rajan	21-10-2020	KARNATAKA
39	DOTEL/E/2020/41557	M S Venkatesh	15-10-2020	KARNATAKA
40	DOPPW/E/2020/08403	Vinod Kumar Malhan	26-05-2020	KOLKATA
41	DOPPW/E/2020/08798	Subir Kumar Roy	30-05-2020	KOLKATA
42	DOPPW/E/2020/08985	Debasish Chakraborty	01-06-2020	KOLKATA
43	DOPPW/E/2020/19641	TAPAN BISWAS	10-09-2020	KOLKATA
44	DOPPW/E/2020/21251	CHHAYA BISWAS	24-09-2020	KOLKATA
45	DOTEL/E/2020/16112	Sibnarayan Pal	06-06-2020	KOLKATA
46	DPG/T/2020/00101	Manoj Kumar Dutta	21-07-2020	KOLKATA
47	PMOPG/E/2020/0890288	Suranjit Bhattacharya	05-10-2020	KOLKATA
48	PMOPG/E/2020/0922356	Apurba Mukherjee	19-10-2020	KOLKATA
49	DOPPW/E/2020/24019	All India BSNL Retired Executives Association	20-10-2020	KOLKATA
50	DOPPW/E/2020/09936	mahendra kumar shukla	09-06-2020	MH
51	DOPPW/E/2020/19297	All LTC Bill and Medical Bills no	08-09-2020	MH
52	DOPPW/P/2020/07796	Varsha Wasu Dhoble	23-09-2020	MH
53	DOTEL/E/2020/34507	Pradip Hamdapurkar	11-09-2020	MH
54	PMOPG/E/2020/0297876	Tulan gogoi	10-04-2020	NEI
55	DOPPW/E/2020/15587	SUBHASH CHANDRA DUBE	05-08-2020	NTP
56	PMOPG/E/2020/0731393	SANDEEP MALHOTRA	14-08-2020	NTR
57	DOPPW/P/2020/08989	Satyanarayan Hotta	15-10-2020	ORISSA
58	DPG/T/2020/81383	Himansu Sekhar Mahapatro	03-09-2020	ORISSA
59	DOTEL/E/2020/38968	SATISH KUMAR THAMAN	05-10-2020	PUNJAB
60	PMOPG/E/2020/0826041	KASHMIRI LAL	23-10-2020	PUNJAB
61	PMOPG/E/2020/0685785	Mohan Singh	27-07-2020	QA BANHLORE
62	DOPPW/E/2020/21036	Krishnan G	23-09-2020	TAMILNADU
63	DOTEL/E/2020/12388	Gunasekaran S	14-05-2020	TAMILNADU
64	DOTEL/E/2020/26468	Gunasekaran S	06-08-2020	TAMILNADU
65	DOTEL/E/2020/43975	K VENKATA RAMA KRISHNA	23-10-2020	TELENGANA
66	DOPPW/E/2020/17667	PD RAM	25-08-2020	UPE
67	DOPPW/P/2020/08854	Vishwanath Awasthy	13-10-2020	UPE
68	DOTEL/E/2020/43893	Ram Eqbal Ram	23-10-2020	UPE
69	DOPPW/E/2019/14353	LAKSHMINARAYAN SAMANT	25-07-2019	WB

70	DOPPW/E/2020/09346	Narayan Chandra Saha	04-06-2020	WB
71	DOPPW/E/2020/09375	Abhoy Kumar Dey	05-06-2020	WB
72	DOPPW/E/2020/09526	Debashis Mitra	06-06-2020	WB
73	DOPPW/E/2020/09572	Sukamal Kanti Mazumder	06-06-2020	WB
74	DOPPW/E/2020/10077	Asit Kumar Bhattacharya	10-06-2020	WB
75	DOPPW/E/2020/10204	TAPAN KUMAR DAS	12-06-2020	WB
76	DOTEL/E/2019/29186	PRIYANATH DEY	19-10-2019	WB
77	DOTEL/E/2020/18967	Ashok Kumar Giri	24-06-2020	WB
78	DOPPW/E/2020/23164	Tarun Kr.Paul	12-10-2020	WB
79	DOTEL/E/2020/05571	Samir Kumar Samadder	05-03-2020	WB
80	DOTEL/E/2020/21708	CHANDAN KR DAS	11-07-2020	WB
81	PMOPG/E/2020/0851413	Ashok Verma	23-09-2020	WTR

Staff related TransferPosting

SN.	Registration Number	Name	Recieved Date	Circle/Unit BSNL CO
1	DOTEL/P/2020/00647	RATNA PRASAD	29-09-2020	BIHAR
2	PMOPG/D/2020/0242745	Shri SHIVAM GUPTA	23-10-2020	MH
3	PMOPG/E/2020/0938266	Jitendra Asthana	27-10-2020	NEII
4	DARPG/E/2020/26405	Alka Chaudhary	28-10-2020	UPE
5	DOTEL/P/2020/00747	ASHOK KUMAR RANA	22-10-2020	UPW

related: Pension or other retirement benefit

SN.	Registration Number	Name	Recieved Date	Circle/Unit BSNL CO
1	PMOPG/E/2020/0901404	All India BSNL Retired Executives Association	13-10-2020	ADMN
2	PMOPG/E/2020/0921226	RUDRA PAL SHARMA	19-10-2020	ADMN
3	DOPPW/E/2020/22847	Pushpendra Kumar Garg	12-10-2020	CA
4	DOPPW/E/2020/19433	S Basu General Secretary AIBSNLREA	09-09-2020	CA
5	PMOPG/D/2020/0036332	Shri DINESH D MISTRY	05-02-2020	CS & LEGAL
6	PMOPG/E/2020/0645163	All India BSNL Retired Executives Association New	10-07-2020	EF
7	DOTEL/P/2020/00474	SHRI PRABIR KUMAR GHOSH	24-08-2020	ESTT
8	DOPPW/E/2020/19318	S Basu General Secretary AIBSNLREA	08-09-2020	ESTT
9	DOPPW/E/2020/19624	S Basu General Secretary AIBSNLREA	10-09-2020	ESTT
10	DOPPW/E/2020/20975	S Basu General Secretary AIBSNLREA	22-09-2020	ESTT
11	DOPPW/P/2020/07207	S Basu	08-09-2020	ESTT
12	DOTEL/P/2020/00676	SH. H.P.SHARMA	05-10-2020	ESTT
13	PMOPG/E/2020/0447545	Tarun Sharma	25-05-2020	ESTT
14	PMOPG/E/2020/0887924	GOBIND	07-10-2020	ESTT
15	DOPPW/E/2020/16943	S Basu General Secretary AIBSNLREA	18-08-2020	ESTT
16	DOTEL/P/2020/00366	S.BASU	06-07-2020	ESTT
17	PMOPG/D/2020/0049371	Shri V D DESHPANDE	18-02-2020	ESTT
18	PMOPG/D/2020/0069828	Shri A T KHAIRNAR	06-03-2020	ESTT
19	PMOPG/E/2020/0494086	Abhijit Das	14-06-2020	ESTT

20	DOPPW/P/2019/03970	Sidram Mallappa Karajagi	03-07-2019	PERS
21	DOTEL/E/2020/07842	surendrasinh P SOLNKI	26-03-2020	PERS
22	DOPPW/P/2019/04258	R V Trivedi	10-07-2019	PERS
23	DOPPW/E/2020/20265	S Basu General Secretary AIBSNLREA	15-09-2020	PERS
24	DOTEL/P/2020/00779	SH.PRITAM SINGH	26-10-2020	PERS
25	DPG/T/2020/80529	Achin	19-03-2020	PERS
26	DOPPW/E/2020/04857	ARUN KUMAR JAIN	27-03-2020	PERS
27	DOTEL/P/2020/00663	UMA SUBRAMANIAN	01-10-2020	SR
28	PMOPG/E/2020/0902828	Kidar Singh	09-10-2020	GM(FIN)New Delhi
29	DOTEL/E/2020/38545	GOBIND	02-10-2020	ALTTC
30	DOTEL/E/2020/38546	GOBIND	02-10-2020	ALTTC
31	DOTEL/E/2020/38549	GOBIND	02-10-2020	ALTTC
32	DOPPW/E/2020/17852	Pension revision and its arrears	27-08-2020	ALTTC
33	PMOPG/E/2020/0887809	GOBIND	06-10-2020	ALTTC
34	DOPPW/E/2020/22322	DOLLY SWARGIARY	05-10-2020	ASSAM
35	PMOPG/D/2020/0108762	Shri SHIV KUMAR	06-06-2020	CASE PERTAINS TO dot
36	DOPPW/E/2020/07182	prahad korwar		CCA
37	DOPPW/E/2020/19469	Jorigal Krishnahari Sidram		CCA
38	DOPPW/E/2020/24907	Nambi Rajan Rama Iyengar	29-10-2020	CHENNAI
39	PMOPG/E/2020/0125891	V Prabhakaran	29-10-2020	CHENNAI
40	DOPPW/E/2020/17372	उपपुंढ मडल	22-08-2020	CLOSED ON 08.12.2020
41	DOPPW/P/2020/08716	Athaniel Ebineger Ghorpaade	09-10-2020	CLOSED ON 09.12.2020
42	DOPPW/E/2020/02684	SAHADEB MONDAL	14-02-2020	ETR KOLKATA
43	DOPPW/E/2020/10357	SARAT CHANDRA DUTTA	13-06-2020	ETR KOLKATA
44	DOTEL/E/2020/23377	RAJEEV RANJAN	20-07-2020	ETR KOLKATA
45	PMOPG/D/2020/0232312	Smt SUNITA RANA	15-10-2020	ETR KOLKATA
46	DOPPW/E/2020/21818	Narendrakumar Mangabhai Patel	30-09-2020	GUJRAT
47	DOTEL/P/2020/00556	SMT. CHANDRIKA PRAVIN PA	09-09-2020	GUJRAT
48	DOPPW/E/2020/22295	Bipinkumar kantilal shah	05-10-2020	GUJRAT
49	PMOPG/E/2020/0904449	Swarna Devi	13-10-2020	HP
50	DOPPW/E/2020/16665	Daya Chand	15-08-2020	HP
51	DOPPW/P/2020/08760	H R Gupta	12-10-2020	J&K
52	PMOPG/E/2020/0797852	Jatinder zutshi	01-09-2020	J&K
53	DOPPW/E/2020/15400	S Basu General Secretary AIBSNLREA	03-08-2020	KARNATAKA
54	DOPPW/E/2020/15579	S Basu General Secretary AIBSNLREA	05-08-2020	KARNATAKA
55	DOPPW/E/2020/11187	Subir Kumar Bandopadhyay	22-06-2020	KOLKATA
56	DOPPW/E/2020/14429	L. PERIASWAMY	24-07-2020	KOLKATA
57	DOPPW/E/2020/19227	Sukhendu Biswas	07-09-2020	KOLKATA
58	DOPPW/E/2020/20525	BISWANATH DAS	17-09-2020	KOLKATA
59	DOPPW/E/2020/20902	SANJIB DOLUI	21-09-2020	KOLKATA
60	DOTEL/E/2020/27480	pradip kumar majumdar	10-08-2020	KOLKATA
61	DOPPW/E/2020/02530	Sukhendu Biswas	14-02-2020	KOLKATA
62	DOPPW/E/2020/03553	Less amount of gratuity given	02-03-2020	KOLKATA
63	DOPPW/E/2020/20799	Shyama Prosad Roy	20-09-2020	KOLKATA
64	DOPPW/E/2020/20802	Shyama Prosad Roy	20-09-2020	KOLKATA
65	DOPPW/E/2020/20803	APURBA KUMAR JANA	20-09-2020	KOLKATA

66	DOPPW/E/2020/23118	Sunanda Ratha	12-10-2020	KOLKATA
67	DOPPW/E/2020/24650	All India BSNL Retired Executives Association	27-10-2020	KOLKATA
68	DOPPW/P/2020/07227	S Basu	09-09-2020	KOLKATA
69	DOTEL/E/2020/07937	Sukhendu Biswas	27-03-2020	KOLKATA
70	PMOPG/D/2020/0231161	Shri VRIJ VIHARI SINGH	14-10-2020	KOLKATA
71	DOPPW/E/2020/03855	Sukhendu Biswas	04-03-2020	KOLKATA
72	DOPPW/E/2020/14442	BADAL CHANDRA MANDAL	24-07-2020	KOLKATA
73	DOPPW/E/2020/20736	Nilanjan Sinha	19-09-2020	KOLKATA
74	DOPPW/E/2020/20955	Sanat Pal	22-09-2020	KOLKATA
75	DOPPW/E/2020/22617	Gita Das	07-10-2020	KOLKATA
76	DOPPW/E/2020/22975	BISWANATH DAS	11-10-2020	KOLKATA
77	PMOPG/D/2020/0063424	Shri ASHIS KUNDU	29-02-2020	KOLKATA
78	PMOPG/D/2020/0092173	Shri R B SAHA	05-05-2020	KOLKATA
79	PMOPG/D/2020/0131676	Shri R B SAHA	14-07-2020	KOLKATA
80	PMOPG/E/2020/0888728	Suranjit Bhattacharya	05-10-2020	KOLKATA
81	PMOPG/E/2020/0936123	Amitava dey	24-10-2020	KOLKATA
82	DOPPW/E/2020/21615	Shailaja Ashok Nivargikar	28-09-2020	MH
83	DOPPW/E/2020/22166	Ajaykumar Singh	03-10-2020	MH
84	DOPPW/E/2020/00034	SUSHILA GOVIND NIMKAR	08-01-2020	MH
85	DOPPW/P/2020/08864	Arjun S Thorve		MH
86	DOPPW/E/2020/17613	Manohar Laxman Gakwad	24-08-2020	MH
87	PMOPG/D/2020/0246347	Shri JAMVEEL ANSARI	27-10-2020	MH
88	DOPPW/P/2019/05782	Lingamply Devender	06-08-2019	NEII
89	DOPPW/P/2019/05782	Lingamply Devender		NEII
90	PMOPG/D/2020/0238765	Shri N B CHOUDHURY	21-10-2020	NEII
91	DOPPW/P/2020/04364	PARVEEN GARG	15-06-2020	Not pertains to BSNL
92	DOPPW/E/2020/04930	DHAN RAJ RAM	27-03-2020	NTP
93	DOPPW/E/2020/14355	RUDRA PAL SHARMA	23-07-2020	NTR
94	DOPPW/E/2020/07128	HIRA LAL BHAT	04-05-2020	NTR
95	PMOPG/D/2020/0115729	Shri JAGDISH BISHT AND OTH	18-06-2020	NTR
96	PMOPG/E/2020/0744002	Kidar Singh	21-08-2020	NTR
97	PMOPG/E/2020/0759672	Jagpal Singh	20-08-2020	NTR
98	DOPPW/P/2020/08916	Bhawani Kanta Choudhary	14-10-2020	ORISSA
99	DOPPW/P/2020/08224	HARI V. SOWANI	05-10-2020	PERTAINS TO DOT
100	DOPPW/E/2020/22562	sukhjeet kaur	07-10-2020	PUNJAB
101	DOPPW/P/2020/05030	Sh. Brij Mohan	09-07-2020	PUNJAB
102	DPG/T/2020/81149	SUSHIL KUMAR	21-07-2020	QA & Inspection circle Jabalpur
103	DPG/T/2020/81163	sushil kumar	23-07-2020	QA BANGLORE
104	DOTEL/P/2020/00356	HARI SINGH	08-06-2020	RAJASTHAN
105	DOPPW/P/2020/08681	U L Meshram	09-10-2020	T&D JABALPUR
106	PMOPG/E/2020/0932247	Mrs D Nargis Nayagra	22-10-2020	TAMILNADU
107	DOPPW/E/2020/19985	MEDICAL ALLOWANCE RELATED	12-09-2020	TAMILNADU
108	DOPPW/E/2020/20053	CHRISTOPHER GIRIGORI RAJ	13-09-2020	TAMILNADU
109	DOPPW/E/2020/20100	All India BSNL Retired Executives Association	14-09-2020	TAMILNADU
110	DOPPW/E/2020/23971	Usman Sheriff	20-10-2020	TAMILNADU
111	DOPPW/E/2020/24410	Jayabal K	24-10-2020	TAMILNADU
112	DOPPW/E/2020/24413	CHANDRASEKARAN. A	24-10-2020	TAMILNADU

113	DOPPW/P/2020/07670	D. Chandrasekaran	22-09-2020	TAMILNADU
114	DOTEL/P/2020/00681	M.KRISHNA KUMAR	05-10-2020	TAMILNADU
115	DOTEL/P/2020/00688	D.ANURADHA	05-10-2020	TAMILNADU
116	DOPPW/E/2020/16641	Guntupalli Kiran Kumar	15-08-2020	TELENGANA
117	DARPG/P/2020/01694	Smt Nirmalatmika Mishra	07-09-2020	UPE
118	DOPPW/E/2020/13047	KRISHNA KANT MISHRA	10-07-2020	UPE
119	DOPPW/P/2020/04709	VASHDEV SADHWANI	01-07-2020	UPE
120	DOTEL/E/2020/44573	MAHENDRA KUMAR VERMA	26-10-2020	UPE
121	DARPG/P/2020/02097	Shri Ramakant Sharma	19-10-2020	UPE
122	DOPPW/E/2020/25245	Mansha Ram Swanker	02-11-2020	UPE
123	DOPPW/P/2020/08704	Nirmalatmika Mishra	09-10-2020	UPE
124	DOPPW/E/2020/24260	RAM GOPAL UTTAM	22-10-2020	UPE
125	DPG/T/2020/81328	RAMA SHANKAR	21-08-2020	UPE
126	DOPPW/P/2020/05836	Sh. Mukesh Bharti	31-07-2020	UPW
127	DOPPW/E/2020/01486	SIKHA MONDAL	31-01-2020	WB
128	DOPPW/E/2020/02772	Tapash chandra paul	20-02-2020	WB
129	DOPPW/E/2020/11410	Debi Prasad Samanta	24-06-2020	WB
130	DOPPW/E/2020/20193	Sanjib Roychoudhury	14-09-2020	WB
131	DOPPW/P/2020/01181	Sikha Mondal	05-02-2020	WB
132	DOTEL/E/2020/39645	Tarun Kr.Paul	08-10-2020	WB
133	DOPPW/E/2020/20352	Sanjib Roychoudhury		WB
134	DOPPW/P/2020/00879	Kashmira Maitra	28-01-2020	WB
135	DOPPW/E/2020/22989	Tarun Kr.Paul	11-10-2020	WB
136	DOTEL/E/2020/07677	kabul das	24-03-2020	WB
137	DOPPW/E/2020/19425	Ramanbhai B Prajapati	09-09-2020	WTP
138	DOPPW/E/2020/18713	Dilip P Mehta	02-09-2020	WTR

Grievance Category: Employee/Staff related: Any other

SN.	Registration Number	Name	Recieved Date	Circle/Unit BSNL CO
1	DOPPW/E/2020/24559	All India BSNL Retired Executives Association	26-10-2020	ADMN
2	DOPPW/P/2020/05271	S Basu	15-07-2020	CA
3	DOTEL/E/2020/41152	MANOJ AGRAWAL	14-10-2020	CA
4	PMOPG/E/2020/0663921	C MUTHUSUBRAMANIA N	17-07-2020	CA
5	DOPPW/E/2020/18539	S Basu General Secretary AIBSNLREA	01-09-2020	ESTT
6	DOTEL/E/2020/20310	SISTA NAGENDRA PRASAD	03-07-2020	ESTT
7	DOTEL/P/2020/00353	SHARMILA SINGH	08-06-2020	ESTT
8	PMOPG/D/2020/0175590	Shri ANKUR DHINGARA	23-08-2020	ESTT
9	PMOPG/E/2020/0663943	C MUTHUSUBRAMANIA N	17-07-2020	ESTT
10	PMOPG/E/2020/0694521	K Venkata Sivakumar	29-07-2020	ESTT
11	PMOPG/E/2020/0873748	C MUTHU SUBRAMANIAN	29-09-2020	ESTT
12	PMOPG/E/2020/0664004	C MUTHUSUBRAMANIA N	18-07-2020	FP
13	PMOPG/E/2020/0593944	KRISHNA MISHRA	09-07-2020	PERS
14	PMOPG/E/2020/0899542	Prakash Chandra Patel	08-10-2020	SR
15	DOTEL/E/2020/36218	DHARMENDRA NATH	21-09-2020	BIHAR
16	PMOPG/E/2020/0073051	ANUJ KUMAR	14-02-2020	CLOSED ON 05.12.2020
17	PMOPG/E/2020/0287190	amarjeet roy	06-04-2020	CLOSED ON 11.12.2020
18	DOTEL/P/2020/00330	HARISH JAWALANNA	20-03-2020	Does not pertain to BSNL
19	DOPPW/E/2020/24779	All India BSNL Retired Executives Association	28-10-2020	ESTT
20	DOTEL/E/2019/25384	Ravi	11-09-2019	JHARKHAND

21	DOPPW/E/2020/21775	S Basu General Secretary AIBSNLREA	30-09-2020	KARNATAKA
22	DOPPW/E/2020/13129	Ramesh Chandra Mandal	11-07-2020	KOLKATA
23	DOPPW/E/2020/24312	All India BSNL Retired Executives Association	23-10-2020	KOLKATA
24	DOPPW/E/2020/25014	need the DOB of my spouse as per	30-10-2020	KOLKATA
25	PMOPG/E/2020/0124789	amitava dey	16-03-2020	KOLKATA
26	PMOPG/E/2020/0875971	SOMA CHHATIK	29-09-2020	KOLKATA
27	DARPG/P/2020/02019	Shri Vinayak	08-10-2020	MAHARASTRA
28	DOPPW/P/2020/07801	BJ Sherke	23-09-2020	MAHARASTRA
29	DOTEL/E/2020/43971	vikas dhole	23-10-2020	MAHARASTRA
30	DOTEL/P/2020/00677	SH. S.W.PARNERKAR	05-10-2020	MAHARASTRA
31	DPG/T/2020/81417	Vinaykumar Vishnudas Banginwar	03-09-2020	MAHARASTRA
32	PMOPG/E/2020/0838035	Shashikant Raghunath Patil	17-09-2020	MAHARASTRA
33	PMOPG/E/2020/0930418	हलबा आदिवासी यवा जात	21-10-2020	MAHARASTRA
34	PMOPG/E/2020/0248334	Purushottam Sahani	25-04-2020	NEII
35	PMOPG/E/2020/0794323	Omprakash Singh	31-08-2020	NEII
36	PMOPG/E/2020/0856657	SUNIL THAPA	23-09-2020	NEII
37	PMOPG/E/2020/0006237	उमश कमर करल	31-07-2020	NOT PERTAINS TO bsnl
38	PMOPG/E/2020/0076049	RAVINDRA KUMAR PANDEY	18-02-2020	NTP
39	PMOPG/E/2020/0778193	RAVINDRA KUMAR PANDEY	31-08-2020	NTP
40	MOSJE/E/2018/00305	Rama Shankar	31-10-2020	NTR
41	PMOPG/D/2020/0248336	Dr. SATISH KUMAR THAHAN	29-10-2020	PUNJAB
42	PMOPG/E/2020/0452572	Rahul Bhagat	26-05-2020	PUNJAB
43	PMOPG/E/2020/0894821	PARVEEN CHANDER KAURA	06-10-2020	PUNJAB
44	DOPPW/E/2020/21159	M M Eswaran	24-09-2020	TAMILNADU
45	DOTEL/P/2020/00752	BERNARD ANTONY	22-10-2020	TAMILNADU
46	PMOPG/E/2020/0932217	A Babu	22-10-2020	TAMILNADU
47	DOTEL/P/2020/00153	KUMARI PRANATI HAZRA	05-02-2020	TF KOLKATA
48	DPG/T/2019/90006	Pankaj Tiwari	06-06-2019	UTTARANCHAL
49	PMOPG/D/2020/0148430	Shri A DUTTA	29-07-2020	WB
50	PMOPG/D/2020/0158020	Shri MANOJ KUMAR THAKUR	06-08-2020	WB
51	PMOPG/E/2020/0938857	Subrata Bandyopadhyay	27-10-2020	WB