

**Government of India**  
**Ministry of Personnel, Public Grievances and Pensions**  
**D/o Pension & Pensioners' Welfare**  
**(www.pensionersportal.gov.in)**

3rd Floor, Lok Nayak Bhawan  
Khan Market  
New Delhi - 110003  
**Dated:** 15/11/2019

To,  
Shri S Basu  
S Basu Gen Secy, AIBSNLREA,,  
111,New Ashiana Apartment,  
Plot No-10, Sector-6, Dwarka,Delhi-110075  
DH -

**Registration Number : DOPPW/P/2019/09327**

**Subject : Delay or incorrect sanction of pension/family pension and other retirement benefits**

Sir,


Please refer to your representation dated 20/10/2019, which is hereby forwarded to:-

**Shri Arjun Singh**  
**Deputy Director General PG**  
**Department of Telecommunications**  
**Room No.612,6th Floor Mahanagar Doorsanchar Bhawan**  
**Near Zakir Hussain College Old Minto Road**  
**New Delhi-110002**

who will examine the issues as per extant rules/orders and will inform you suitably.  
Further correspondence in the matter may be addressed to the above address directly. Please mention the above given registration number in the future correspondence.

Thanking You,

**Yours faithfully**



**( R.K. Dutta )**

**Under Secy. to Govt. of India**

**Email : dutta.rk@nic.in**

**Note :** To Know the status of your grievance online, please open the Pensioners' Portal (www.pensionersportal.gov.in) and click on Grievance Registration -> Pension Related. After that click on 'View Status of your Grievance'.

-----