

PHA Section
[Corporate office-Admn. Branch]
1st floor, Bharat Sanchar Bhawan
Janpath, New Delhi
NO.23327935



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No.BSNLCO-ADMN/18/5/2020-ADMN

Dated: 10 .09.2021

To,

Sh.Santimay Basu,
111, New Ashiana Apartments, Plot-10,
Sec-6, Dwarka,
New Delhi.

Sub:CPGRAM Complaint of Sh.Santimay Basu.

Ref:CPGRAM Portal no.DOPPW/E/2021/29196 dated 12.08.2021.

Please refer your CPGRAM Portal docket under reference. In this regard, it is intimated that 60% discount on Broadband is applicable only for BSNL retired employees. 60% discount on broadband is not applicable for DoT retired employees and accordingly it was inactivated for DoT retired employees and 10% discount was given to them instead of 60% as per extant guidelines.

However, if any connection of the BSNL retired employee got inactivated or discount of 10% is being given in place of applicable 60%, then the concerned SSA may be contacted for updation of 60% discount in SZ CDR system after verification of records.

This issues with the approval of competent authority.

[R.K.Sharma]
Deputy General Manager (Admin)