



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

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No.AIBSNLREA/CHQ/2013/41

Dated: August 29, 2013

To

Shri R K Upadhyay,
Chairman & Managing Director,
Bharat Sanchar Nigam Limited,
New Delhi 110001

Sub: Denial to extend benefit of concessional broad band facility to the BSNL pensioners having provided concessional telephone facility on WLL – Case of Ahmedabad Telephone District.

Sir,

In Ahmedabad Telephone District of Gujarat Telecom Circle, in certain areas, land line connections even now are being given on WLL, since cable pairs are not available in those areas for a long time. It is regretted that even in this competitive scenario when the service providers compete with other to provide best possible service, the District and Circle Administration has done very little to lay cables in these areas to attract the customers with quality service.

2 Further the absorbed pensioners are feeling its brunt since the District Administration is denying them the facility of concessional broad band facility, as ordered by BSNL Corporate Office, on the plea that this facility cannot be given on concessional telephone connections provided on WLL.

3 The above may sound surprising, but this is actually happening in Ahmedabad Telephone District. If there is any technical problem, this could have been resolved in consultation with the Corporate Office and simultaneously action could have been taken to arrange availability of cable pairs in all those areas where there is a scarcity of the same in the overall interest of BSNL as an important service provider.

4 Under the above background, we seek for your kind personal intervention so that Ahmedabad Telephone District and Gujarat Telecom Circle take immediate step to resolve the issue of shortage of cable pairs and

simultaneously take action to provide the concessional broad band facility to the BSNL pensioners having concessional telephone connection on WLL.

With kind regards,

Yours sincerely,



(S Basu)
General Secretary

Copy to:
Shri A N Rai, Director (HR).