



ALL INDIA BHARAT SANCHAR NIGAM LIMITED  
RETIRED EXECUTIVES' ASSOCIATION  
Central Headquarters

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New Delhi 110 075

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No. AIBSNLREA/CHQ/2011/15

Dated: September 09, 2011

To

Shri R K Upadhyay,  
Chairman & Managing Director,  
Bharat Sanchar Nigam Limited,  
New Delhi 110 001.

Subject : **Withdrawal of facility to opt for reimbursement of medical expenditure without voucher for Outdoor treatment – Case of retired BSNL Employees.**

Sir,

We are really shocked to find that BSNL vide its Order No. 7-8/2010/EF/Part//1 dated 5.9.2011 has withdrawn the above facility which was also available to its retired employees who are covered under the BSNLMRS. However, it has been ordered that the employees may be permitted to get reimbursement under the “with voucher” option. The step is stated to have been taken in view of financial crunch.

2. In this connection, we would like to state that the retired employees were mostly opting for “without voucher” system to meet the expenditure on outdoor treatment, though the permitted limit for reimbursement was even less than the amount that they are entitled for under the “with voucher” option. This was mainly to get relief delay in settlement of their claims and also to avoid the repeated visits that they are required to make to their last Office of working to pursue the claims for reimbursement. You may kindly appreciate that the Pensioners, because of growing age and bad health, like to avoid unnecessary travels and carry the

tension with them. Further, we would like to say that withdrawal of the above facility will not help BSNL to save any expenditure, but will certainly increase its financial liability due to requirement for deployment of additional staff.

3. We, therefore, request you to kindly reconsider the decision to withdraw the above facility and restore the same at the earliest, since it will not help in achieving the objective with which the decision was taken and it will further cause serious problem to the retired employees

With kind regards,

Yours sincerely,



(S Basu)  
General Secretary

Copy to:

- (1) Shri A K Garg,  
Director (HRD), BSNL.