



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

## Central Headquarters

111, New Ashiana Apartments, Plot-10, Sector-6, Dwarka  
New Delhi-110 075

E-mail : gensecaibsnlrea@yahoo.com

President : V. Chinnappaiah

Ph.: 044-22603300  
(M) : 09444003300

General Secretary : S. Basu

Ph.: 011-25073969  
(M) 09868092995

Financial Secretary : Hari Ram

Ph.: 011-25075541  
(M) 09868538189

No. AIBSNLREA/CHQ/2020/108

Dated: 22.09.2020

To  
Shri Kshatrapati Shivaji,  
Secretary (Pension),  
Department of Pension & Pensioners' Welfare,  
New Delhi 110003.

**Sub: Virtual refusal by BSNL (PGMT, Bangalore TD of Karnataka Telecom Circle) to redress the genuine grievance of a pensioner lodged in CPENGRAMS in the matter of releasing leave encashment despite clear Order by BSNL Corporate Office vide its No. 1-5/2019-PAT(BSNL) dated 04.11.2019 on the issue.**

**Ref: CPENGRAMS Docket No. DOPPW/E/2020/17606.**

Sir,

We are constrained to draw your kind attention to yet another case in which BSNL has closed a Grievance Docket, as referred to above, in which one unit of BSNL has put the ball in the court of another Unit of same BSNL and thus without resolving the grievance.

2. In this case, the PGMT, Bangalore TD of Karnataka Telecom Circle, BSNL has closed the above referred Grievance Docket Number lodged in CPENGRAMS by just informing that clearance from its Vigilance Unit is awaited. This is, thus, another case in which one Unit of BSNL is putting the blame on another Unit of same BSNL, Karnataka Telecom Circle and finally closing the case without resolving the issue. We are afraid that if this trend is allowed to be repeated in BSNL, even the genuine grievances of the pensioners will never be resolved.

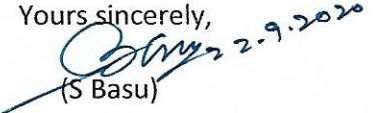
2. The grievance in this case is about release of leave encashment to a pensioner who was served a charge-sheet just on the previous day of his retirement. However, this does not come in the way of releasing the leave encashment, since BSNL Corporate Office had earlier issued Orders allowing release of leave encashment to the BSNL VRS-retirees against whom departmental/judicial proceedings are pending. We fail to understand, when BSNL Corporate Office has already issued clear guidelines, how does further clearance from the Circle's vigilance unit come into the picture. Moreover, when both the units responsible for issuing the orders to release leave encashment and the vigilance unit come under the same BSNL Telecom Circle, the matter should have been resolved within the Circle and the grievance redressed.

3. In this case, in the matter of releasing Leave encashment, in cases where departmental/ judicial proceedings are pending, BSNL Corporate Office has given clear instructions under Clause-7 (ii) of Annexure (at Page No. 6) of its Office Order No. 1-5/2019-PAT(BSNL) dated 04.11.2019 to make payment of Earned Leave encashment and some other dues like Transfer Grant, GPF/CPF to such VRS-retirees. Only payment of ex-gratia and gratuity is to be made on conclusion of vigilance/disciplinary case. We have not only quoted, but even supplied copy this Order with our representation and also quoted the same in our reminder dated 19/09/2020 as recorded in the Status Report of this Docket itself. But it seems that PGMT, Bangalore TD of Karnataka Telecom Circle is either not inclined to examine the issue in correct perspective or not ready even to go by the Orders of its Corporate Office. This is really a matter of concern for us.

4. In view of the above, we earnestly request that the grievance be re-examined in the light of the above quoted BSNL Corporate Office Orders and the Leave encashment released at the earliest to the concerned pensioner.

With kind regards,

Yours sincerely,

  
(S Basu)

General Secretary

Copy to:

Shri Anshu Prakash,  
Secretary (Telecom), DOT.