



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

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No. AIBSNLREA/CHQ/2020/47

Dated: 18.06.2020

To

Shri Anshu Prakash,
Secretary (Telecom),
Department of Telecommunications,
New Delhi 110001.

Sub: Request for intervention in a serious issue concerning BSNL IDA pensioners in the matter of non-reimbursement of their medical claims submitted during the financial year 2019-20 and even in earlier year.

Sir,

We are constraint to approach you on a very serious issue concerning *the BSNL IDA Pensioners who are not being reimbursed their medical claims for last over one year by BSNL*. These pensioners incurred the expenditure out of their meagre pension and are still waiting to get these reimbursed. Their repeated representations to BSNL on the issue failed to evoke any positive response. *Irony of the issue is that when BSNL has not reimbursed even a single medical claim, it has surprisingly claimed to have credited some amount and even deduction of TDS has been claimed against these amounts. This has even been uploaded in the 26 AS page of Income Tax Department' website. Such blatant false claim was not expected at least from BSNL.*

2. *Very recently, thousands of aggrieved BSNL IDA pensioners lodged their grievance in CPENGRAMS of DOP&PW. But to their utter surprise, instead of resolving the issue, they received a stock reply from the BSNL Units in which they had submitted their claims that "Fund has not been allotted by BSNL."* Therefore, it is BSNL Corporate Office which has to resolve issue by making available the required fund to the field units. But in order to shirk the responsibility, BSNL merely forwarded the Grievances to the filed units which has just shown their helplessness and disposed of the grievances without resolving them. It is really a pertinent question, how the grievances can be disposed of without resolving them.

3. In view of the above facts, we earnestly request for your kind personal intervention, as the Head of the Administrative Department of BSNL, in the matter and direct BSNL administration to allot the required fund and resolve the grievances immediately.

With kind regards,

Yours sincerely,

(S Basu)

General Secretary

Copy to:

1. Shri Kshatrapati Sivaji,
Secretary (Pension), DOP&PW.
2. Shri P K Purwar,
Chairman & Managing Director, BSNL.