



## ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

### Central Headquarters

111, New Ashiana Apartments, Plot-10, Sector-6, Dwarka  
New Delhi-110 075

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General Secretary : S. Basu

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Financial Secretary : Hari Ram

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No. AIBSNLREA/CHQ/2020/51

Dated: 29.06.2020

To

Shri Anshu Prakash,  
Secretary (Telecom),  
Department of Telecommunications,  
New Delhi 110001.

**Sub: Request for intervention in a serious issue concerning BSNL IDA pensioners in the matter of non-reimbursement of their medical claims submitted during the financial year 2019-20 and even in earlier year and stop step-motherly treatment of BSNL Management towards the BSNL IDA pensioners in regard to their pending medical claims.**

**Ref: Our earlier letter No. AIBSNLREA/CHQ/2020/47 dated 18.06.2020.**

Sir,

We are once again compelled to seek your kind intervention on the above issue as it is now **officially confirmed** that BSNL Management is not only refusing to allot required fund to the Circles to clear the long pending medical claims of the BSNL IDA pensioners, but also had instructed all the Circles, vide its No. BSNL/ERP/FICO/2018-19 dated 25.07.2019, not to post all claims of the retired officials in the SAP system and accordingly to block the medical liability creation of retired officials in SAP from 25<sup>th</sup> July 2019 to October 2019.

2. ***This fact came to light when PGM Ahmedabad disposed of a Grievance lodged in DOPPW's website CPENGRAMS vide No. DOPPW/E/2020/08777 by an aggrieved BSNL IDA pensioner. We are enclosing herewith the Status Report of the said Grievance as on 28.06.2020 along with the attachment for your kind perusal. This clearly indicates the biased attitude of BSNL Management against the BSNL IDA pensioners.***

3. In view of the above facts placed before you, we once again earnestly request you to kindly intervene, on the capacity of the Head of the Administrative Department of BSNL, in the matter and not only direct BSNL administration to allot the required fund to clear all the pending medical claims but also to give up its step-motherly treatment towards the BSNL IDA pensioners.

With kind regards,

Yours sincerely,

  
(S Basu)

General Secretary

Copy to:

1. Shri Kshatrapati Shivaji,  
Secretary (Pension), DOP&PW.
2. Shri P K Purwar,  
Chairman & Managing Director, BSNL.

**Status as on 28 Jun 2020**

Registration Number : DOPPW/E/2020/08777  
Name Of Complainant : vbthakkar  
Date of Receipt : 29 May 2020  
Received by : Department of Pension and Pensioners Welfare

1.  
Forwarded To : Ahmedabad Telecom District On 03/06/2020  
Contact Address : PGM office , First floor Ahmedabad Telecom Distric  
t Gulbai Tekra , Ahmedabad  
380006  
Contact Number : 07926305727

Current Status : CASE DISPOSED OF

Your Feedback : Excellent

Date of Action : 22 Jun 2020

Remarks : Kindly refer to your grievance registered under the above docket number. The said grievance was forwarded to the BSNL who has intimated that : In this connection it is to intimate that there are various reasons as mentioned below for medical related grievances for Ahmedabad SSA.1 Medical funds are not disbursed since long. 2 As per corporate office fund management implementation letter no BSNL ERP FICO 2018-19 DATED 25.07.2019, medical liability creation of retired officials in SAP was blocked from 25 July 2019 to Oct2019. In this period all claims of retired officials were not posted in the SAP system.3 All claims of retired officials were not posted in the SAP system due to all cadre staff shortage. Reply given via E-mail attached h/w.

Attachment : open

**PREVIEW MAIL**

Jun 19, 2020 Friday 04:01:22 PM

**From** PGM AHMEDABAD<pgm\_ahd\_guj@bsnl.co.in> [426486292]

**To** skdesai5@gmail.com,vb.thakkar@yahoo.in,vaghela\_db@yahoo.com,benimadhabdevta6@gmail.com,hdchhajer97@gmail.com,jmnayee@gmail.com,prs1951@gmail.com,mtpatel54@gmail.com,gkachhi87

**Subject** Regarding non payment of medical reimbursement

**Date** 19 Jun 2020 03:59:00 PM

Sir,

There are various reasons as mentioned below for medical related grievances for ahmedabad SSA.

Medical funds(indoor/outdoor/cash) are not disbursed since long.

As per corporate office fund management implementation letter no: BSNL/ERP/FICO/2018-19 DATED 25.07.2019, medical liability creation of retired officials in SAP was blocked from 25 July 2019 to Oct-2019. In this period all claims of retired officials were not posted in the SAP system.

All claims of retired officials were not posted in the SAP system due to all cadre staff shortage.

This is for your kind information pl.