



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

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No. AIBSNLREA/CHQ/2020/66

Dated: 01.08.2020

To
Shri Narendra Modi,
Prime Minister of India,
South Block,
New Delhi 110011

Sub: Failure of the Government to protect the BSNL IDA pensioners from being harassed, mentally tortured and discriminated against by the BSNL Management in the matter of reimbursement of their Medical Claims– Our protest thereof.

Ref: Grievance Registration Docket No(s). (1) PMOPG/E/2020/0645163, (2) PMOPG/E/2020/0677088, (3) PMOPG/E/2020/0677693, (4) DOPPW/P/2020/04590, (5) DOPPW/P/2020/05082, (6) DOPPW/E/2020/08282, (7) DOPPW/E/2020/05271.

Hon'ble Sir,

We lodge our strong protest against the failure of the Government to protect the hapless BSNL IDA pensioners from being harassed, mentally tortured and discriminated against by the BSNL Management in the matter of reimbursement of their Medical Claims despite our repeatedly taking up the issue regarding non-reimbursement of medical claims of the BSNL IDA pensioners for over last one year, false claims made by BSNL in Form-26 AS page of Income Tax Department of having credited some amount, drastic cuts imposed on the ceiling limits of BSNL IDA pensioners and above all the discriminatory decision of BSNL Management to reimburse the medical claims only of the serving employees and not the retired employees.

2. It is really a matter of great regret that our several representations drawing the attention of all in power including Hon'ble Prime Minister of India about the high handed attitude of BSNL Management, just remained registered in some Grievance Registration Dockets as cited above and then transferred to BSNL as a matter of routine and the BSNL Management happily keeping them unattended and unaddressed. This clearly establishes that the much-publicized Grievance Redressal Mechanism of the Government in respect of the pensioners has become totally ineffective and redundant.

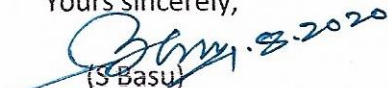
3. Despite our seeking intervention of Hon'ble Prime Minister of India and others in power regarding the latest move of BSNL Management to reimburse the medical claims only of the serving employees and NOT the retired employees and also that the Grievances being duly registered by PMO and DOP&PW and sent to BSNL, the BSNL Management chose to go

ahead with its controversial and discriminatory decision to reimburse the medical claims only of the serving employees. Such blatant misuse of power and authority and discriminatory action that too against the retired employees is unheard of.

4. Though it is too late, let the authorities wake up and take corrective actions to make the Grievance Redressal Mechanism for the pensioners truly effective through proper handling and monitoring of the grievances and also ensuring their early redressal. **Above all, let the BSNL Management be directed to immediately reimburse all the pending medical claims of the BSNL IDA pensioners, since it has already reimbursed the claims of the serving employees and also redress other pending grievances related to Medical Claims of the retired BSNL Employees.**

With kind regards,

Yours sincerely,


(S Basu)

General Secretary

Copy to:

1. Shri Ravi Shankar Prasad,
Minister of Communications & IT.
2. Dr Jitendra Singh,
Minister of State (PP), DOP&PW.
3. Shri Anshu Prakash,
Secretary (Telecom), DOT.
4. Shri Kshatrapati Shivaji,
Secretary (Pension), DOP&PW.
5. Shri R Subramanyam,
Secretary, Dept. of Social Justice & Empowerment.
6. Shri P K Purwar,
CMD, BSNL.