



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

## Central Headquarters

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No. AIBSNLREA/CHQ/2020/124

Dated: 19.10.2020

To

Shri Narendra Modi,  
Prime Minister of India,  
South Block,  
New Delhi-110011

**Sub: Non-redressal of the genuine grievances of the Retired BSNL Employees by the BSNL Management in the matters of discriminatory treatment meted out in respect of reimbursement of Medical claims, False claim in Form-26 AS page in the website of Income Tax Department as having credited some amount to the Retired Employees, drastic cuts in annual ceiling limit of past retirees etc.**

**Ref:** (1) Our representations to the Hon'ble Prime Minister of India vide No.

AIBSNLREA/CHQ/2020/53 dated 03.07.2020 and No. AIBSNLREA/CHQ/2020/66 dated 01.08.2020.

(2) Grievance Docket Nos.(i) PMOPG/E/2020/0677088, (ii) PMOPG/E/2020/0716041 and (iii) PMOPG/E/2020/0708187.

Sir,

We find no other alternatives but to again encroach upon your valuable time, since the grievances raised in our above referred representations and submissions in regard to denial of Medical Claims to the retired BSNL employees again failed to receive any attention from BSNL Management. In our above representations, we had pointed out to the cases of discriminatory treatment meted out to the retired BSNL Employees in respect of their reimbursement of their Medical claims, False claims made by BSNL in Form-26-AS page for the Assessment Year 2020-21 in the website of Income Tax Department as having credited some amount to the Retired Employees without actually crediting any, drastic cuts imposed in annual ceiling limit for outdoor claims of the past retirees etc.

2.1 Since our above representations give brief account of the acute problems that the retired BSNL employees are facing due to denial of Medicare facilities under BSNLMRS, we are not repeating the same. But *the most disturbing aspect of the issue is that BSNL Management seems to have taken a strategic decision to harass and trouble its retired employees and is not ready even to examine the issues with right earnest and take corrective actions.*

2.2 *While closing the above Grievance Dockets, BSNL has replied in the Remarks Column of all the above referred Grievance Dockets that "The payment of medical bills have been delayed due to the paucity of funds. However, efforts are being made by BSNL to resolve the issue. Fund with reference to demand raised by the circles are released as per availability of*

cashflow. Further, with full implementation of the Cabinet approval for revival, BSNL will be able to release arrears of medical bills in a timely manner”.


**2.3 The above reply seems to be a ploy to suppress the facts and an attempt to continue with its policy to ignore the most genuine and pressing present issues which cannot be postponed for the future, since this will push the retired employees to the point of brink. BSNL with its cryptic reply in the Remarks column of the Grievance Dockers has carefully avoided addressing two main points of the Grievances of the retired employees which are as follows: -**

- (1) BSNL says that payment of medical bills has been delayed due to paucity of fund. If that be the case, how could BSNL arrange Fund to make payment of medical bills ONLY for the SERVING EMPLOYEES up to 31<sup>st</sup> March, 2020. It has not answered why Fund was not made available to make payment of medical bills of the RETIRED EMPLOYEES also up to the same period as cleared for the serving employees. The reply also does not say which Order, Rules, Policy of the Government or ethics allows such blatant act of discrimination against the elders – most of whom are chronic patients for years.
- (2) BSNL has also not clarified how it could make wrong claims in The Form 26-AS page for the Assessment Year 2020-21 of its Retired Employees in Income Tax Department's website that it has credited some amount, when it has NOT paid even a single rupee. Now, the concerned retired employees will have either to accept or deny these fake payments and thus face enormous problems at the hand of IT Department. BSNL is totally silent on this pressing and peculiar issue. BSNL needs to immediately sort out this pressing problem.

3.0 In view of the above, we earnestly request you to kindly intervene and advise BSNL to immediately resolve the above two issues, since last date for filing Income Tax Returns for the assessment year 2020-21 is fast approaching.

With kind regards,

Yours sincerely,

  
(S Basu) 19.10.2020

General Secretary

Copy to:

1. Shri Kshatrapati Shivaji,  
Secretary (Pension), DOP&PW.
2. Shri Anshu Prakash,  
Secretary (Telecom), DOT.
3. Shri Arvind Vanderkar,  
Director (HR), BSNL.
4. Smt Yogita Tiwari,  
General Manager (CA), BSNL.