



ALL INDIA BHARAT SANCHAR NIGAM LIMITED  
RETIRED EXECUTIVES' ASSOCIATION  
Central Headquarters

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New Delhi 110 075

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No. AIBSNLREA/CHQ/2011/10

Dated 04.06.2011

To

Shri Kapil Sibal,  
Hon'ble Minister of Communications & IT,  
Government of India,  
Electronics Niketan,  
CGO Complex, Lodhi Road,  
New Delhi 110 003.

**Sub: Abnormal delay in preparing the revised pension papers for revision of pension of pre-2007 BSNL pensioners by various BSNL Offices including BSNL Corporate Office and also in issuing revised Pension Payment Orders (PPOs) by the offices of CCAs**

Hon'ble Sir,

We are constraint to seek for your kind intervention in the matter of abnormal delay in implementation of the various instructions issued by Department of Telecommunication in its Office Order No. 40-17/2008-Pen(T)-Vol.III dated 15.03.2011 regarding revision of pension/family pension of the pre-2007 BSNL pensioners and consequent delay in settlement of revision of pension/family pension cases.

***The various administrative Offices of BSNL including the BSNL Corporate Office handling preparation of pension papers to the BSNL Pensioners are taking their own time to prepare the revised pension papers and forward them to the concerned DoT cell/CCA for authorization. The deadline fixed by DoT i.e. 30<sup>th</sup> April 2011 (vide Para 11 of its Office Order dated 15.03.2011) for the BSNL Offices to complete their part of job is already over but unfortunately most of the BSNL Offices are yet to initiate action.*** This clearly indicates how indifferent they are about the hardships of the pensioners who have been waiting for long three years to get their pension revised. ***The picture of some of the offices of CCA, where some revised pension papers have already reached, is no different. There is no sense of urgency and urge to expedite settlement of the cases – though the CCAs have also been directed by the DOT through the same Office Order as quoted above to issue revised PPOs within one month of receipt of the cases.*** Finally, it is the pensioners/family pensioners who continue to suffer.

In view of the above, we would earnestly appeal to you to kindly intervene in the matter so that ***all the Heads of Circles/Units of BSNL personally monitor the progress and send progress***

**report to DoT** after every fortnight. Similarly, the **CCAs should also submit fortnightly report** regarding the number of cases received by them and settled. **Information regarding the cases where revised PPOs are issued may be provided in their respective website.** If required, the CGMs and CCAs may **depute additional staff by temporary diversion** from other units for specific work of revision of pension. BSNL Units/CCAs which are found wanting may be pulled up. Otherwise, we are afraid that the long wait of the Pensioners/Family Pensioners to get their pension revised will never end. Let it be ensured that the pensioners no longer suffer due to indifferent attitude and inefficiency of the concerned BSNL Units/CCAs.

With kind regards,

Yours sincerely,



(S Basu)  
General Secretary

Copy to:

1. Shri R Chansdrasekhar,  
Secretary, DoT.
2. Dr Vijayalakshmi K Gupta,  
Member (Finance),  
Telecom Commission.
3. Shri S C Misra,  
Member (Services),  
Telecom Commission.
4. Shri R K Upadhyay,  
CMD, BSNL.