



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

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No. AIBSNLREA/CHQ/2019/16

Dated: 15.05.2019

To

Smt Aruna Sundararajan,
Secretary (Telecom),
Department of Telecommunications,
New Delhi 110001.

Sub: Non-reimbursement of claims for outdoor treatment with or without vouchers and claims for indoor treatment under BSNLMRS – Miserable plight of the absorbed BSNL pensioners.

Madam,

We are constrained to encroach upon your valuable time with high expectation to get relief on an issue which has put the entire absorbed BSNL pensioners in great distress due to non-clearance of their claims for reimbursement of medical claims over last several months. Under the BSNLMRS, the retired employees are eligible to get reimbursement of their medical claims for outdoor treatment within the ceiling limit as decided by BSNL and also the claims for reimbursement of indoor treatment in empaneled hospitals. It may kindly be noted that the BSNL pensioners are not entitled for any kind of medical advance and they are to bear the entire expenses by themselves. The empaneled hospitals do not allow cashless treatment since their bills also remain unpaid for a long period. Thus, timely reimbursement of the claims of the retired employees is essential to allow them to live peacefully by managing their requirement within the meagre pension that they get.

2. Unfortunately, BSNL is not clearing the pending claims submitted by the retired employees even during the last half of the financial year 2018-19. It is to be pointed out that the reimbursement of medical claims for outdoor treatment attracts deduction of TDS and the concerned retired employees are to submit the details while submitting their Income Tax returns. Thus, non-reimbursement of claims for outdoor treatment even after the end of financial year has put the concerned pensioners in great trouble.

3. In view of the above background, we earnestly request you to kindly advise BSNL Management to clear all the pending medical claims of the absorbed BSNL pensioners and arrange for their immediate payment.

With kind regards,

Yours sincerely,


(S Basu)

General Secretary

Copy to:

Shri K V Eapen,
Secretary (Pension),
Department of Pension & Pensioners' Welfare.