



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

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No. AIBSNLREA/CHQ/2020/45

Dated 12.06.2020

To

Shri Anshu Prakash,
Secretary (Telecom),
Department of Telecommunications,
New Delhi 110001.

Sub: Compelling Retired BSNL Employees, who are Senior Citizens, to travel and visit BSNL Offices for exercising some formalities which could be temporarily postponed against the Advisory issued by Ministry of Home Affairs in view of Covid-19 pandemic advising the Senior Citizens to practically remain indoor – Request for kind intervention

Sir,

In view of Covid-19 pandemic, Ministry of Home Affairs, Government of India, has issued several advisories for the safety of the people and prevent spread of Corona-virus. It has strictly advised the Senior Citizens, in particular, who are more vulnerable to this virus to avoid travelling, visiting crowded places, avoiding meeting outsiders and then practically remain indoor.

2. But despite such grave situation, BSNL has issued Orders asking the BSNL retired employees, many of whom are quite aged and physically incapable, to submit option for outdoor treatment under BSNLMRS by 30.06.2020. This will compel the Retired BSNL Employees to make attempt to visit Offices taking all the risks of getting infected of the virus. No doubt, BSNL has asked the Circles to arrange online submission also- but with an exception allowed "...as far as possible".

3. We may point out that this is not an important issue at this juncture without which, the Medical Scheme cannot be operated. This will be required only when claims are submitted and bills are to be cleared for payment. But now, no one is able to visit offices even to submit their claims. Moreover, all the earlier medical claims for reimbursement submitted in the year 2019-20 and even earlier by the retired employees have not been paid by BSNL till this date.

4. You may kindly agree that Covid-19 pandemic situation in the country is now at an alarming stage. Public transport is still not normal. Many important cities including Pune are in the list of Hotspots. Many areas have been sealed and Police are not allowing the Senior Citizens to move out. The Government is also struggling to get hospital beds arranged for the Covid-19 patients. Under such a grave situation, BSNL and others need to behave sensitively.

5. In view of the above, we request you to kindly intervene in the matter and advise BSNL suitably so that harassment of retired BSNL employees is stopped and all their pending bills

for reimbursement of medical claims are immediately cleared. Let also BSNL do not go against the Advisory issued by Ministry of Home Affairs at least in respect of the Senior Citizens.

With kind regards,

Yours sincerely,


(S Basu)

General Secretary

Copy to:

1. Shri Kshatrapati Shivaji,
Secretary (Pension), DOP&PW.
2. Shri Ajay Kumar Bhalla,
Secretary (MHA), GOI.
3. Shri P K Purwar,
CMD, BSNL.