



## ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

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No. AIBSNLREA/CHQ/2021/62

Date: 28<sup>th</sup> September, 2021

To  
Shri Anshu Prakash,  
Secretary,  
Department of Telecommunications,  
New Delhi.

**Sub: Request to issue orders restraining CCAs not to go back to a period earlier than 24 months preceding the date of retirement for raising observations relating to pay fixation etc.**

**Ref: (1) Rule 7.3.2 available in Chapter 7 of the "Civil Accounts Manual for the HOD and Pay and Accounts Officer"**

**(2) Department of Posts letter No.100-1/2020-Pension dated 27.07.2020**

Sir,

We are constrained to seek your kind attention in the matter of unending cases of harassment and huge financial loss to the retiring BSNL employees, whose pension papers are forwarded to the offices of Controllers of Communication Accounts for fixation of their pension and release of other pensionary benefits.

2. Some Pay & Accounts Officers, in their over enthusiasm, go beyond their brief that limits the scrutiny only for the immediate purpose of preparation of pension papers and start total overhaul and audit of the entire service book or records, which results in unnecessary harassment of the pensioners. They conveniently forget that *Rule 7.3.2 available in Chapter 7 of the "Civil Accounts Manual for the HOD and Pay and Accounts Officer" provides that while verifying the service records and application of prescribed checks with reference to the applicable Pension Rule, the PAO in any case should not go back to a period earlier than a maximum of 24 months preceding the date of retirement for raising observation relating to pay fixation etc [relevant page of the Manual attached as Annexure-A].*

3. In order to give relief to its retiring employees from being harassed and put to financial loss, in such cases, the Department of Posts in consultation with DoP&PW and quoting from the provision in Rule 7.3.2 - Role of Pay and Accounts Officer in Chapter 7 of the Civil Accounts

Manual for the HOD and Pay and Accounts Officer etc., has issued an order vide its letter No.100-1/2020-Pension dated 27.07.2020 [Annexure-B] directing its officers in DAP to adhere to the rules in this regard. Department of Posts has further clearly advised that the Officers should in any case not go back to a period earlier than 24 months preceding the date of retirement for raising observations relating to pay fixation etc as per the guidelines.

4. In view of the above, it is requested that DoT also issues clear orders to the CCAs, in the same manner as issued by the Department of Posts to protect the BSNL retirees from being harassed and put to financial loss.

With kind regards,

Yours faithfully,

  
(R.R. Balasubramanian) 28/9/21

Asst. General Secretary  
For General Secretary

*Encl: As stated*

Copy to:  
Shri Indevvar Pandey,  
Secretary (Pension), DoP&PW.