



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

## Central Headquarters

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No. AIBSNLREA/CHQ/2020/38

Dated: 18.05.2020

To

Shri Arvind Vanderkar,  
Director (HR),  
BSNL Board,  
New Delhi 100001

**Sub: Request to allow reimbursement of claims for purchase of medicines and conduct of tests etc. against outdoor treatment with voucher facility under BSNLMRS based on last prescription issued by Registered Medical Practitioners/Hospitals for the lock down period.**

Sir,

We would like to bring to your kind notice about a very genuine problem of both the retired and serving employees, basically suffering from long term and chronic diseases like diabetes mellitus, hypertension, heart, kidney, liver ailments and cancer etc., who need continuous treatment but are unable to visit their doctors for renewal/issue of fresh of prescriptions during the lock down period due to Covid-19 pandemic.

2. As per the existing procedures, these employees and their dependents suffering from chronic and long-term diseases are required to obtain and submit fresh prescriptions from the doctors along with their claims for reimbursement. Since due to lock-down, they are not allowed to move out and try to visit doctors, who were also mostly attending to emergency cases, fresh prescriptions could not be obtained and they are compelled to purchase medicines based on their last prescriptions.

3. In view of the above and to mitigate the hardships caused both to the retired and serving BSNL employees, it is requested that instructions be issued to all circles/units that the claims submitted with the latest available prescription for such chronic illness, as a special case, may be allowed till the lock down is withdrawn and normalcy returns.

With kind regards,

Yours sincerely

  
(S Basu)

General Secretary

**Copy to:**

1. Shri Anshu Prakash,  
Secretary (Telecom), DOT.
2. Shri Ashutosh Gupta,  
General Manager (Admn), BSNL.