



ALL INDIA BHARAT SANCHAR NIGAM LIMITED
RETIRED EXECUTIVES' ASSOCIATION
Central Headquarters

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New Delhi 110 075

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No. AIBSNLREA/CHQ/2010/05

Dated: August 27, 2010

To

Shri Gopal Das,
Chairman & Managing Director,
Bharat Sanchar Nigam Limited,
New Delhi 110 001.

Subject: **BSNL MRS - Removal of genuine grievances of the retired absorbed BSNL Employees**

Sir,

We would like to seek for your kind and immediate intervention in respect of the following two issues concerning medical facilities under BSNL Employees Medical Reimbursement Scheme to the retired absorbed BSNL employees in general and those who retired prior to 1.1.2007:-

(1) **Annual Limit for Reimbursement for outdoor/domiciliary treatment with or without vouchers:** Under the BSNL Employees Medical Reimbursement Scheme, the annual limit for reimbursement on the above head in respect of the retired employees has been decided to be "last month's salary drawn before retirement (basic pay plus DA)" per annum. Thus the annual limit for the retired BSNL Employees is fixed for entire retired life. However, in case of the serving employees, the annual limit increases on year to year basis since the limit of one month's salary for them goes on increasing following earning of annual increments and higher rate of DA. Therefore, a wide gap is created between the retired employees and the serving employees in respect of the annual limit – putting the retired employees in a tight corner because of ever increasing medical cost in absence of any mechanism to bridge the gap. In order to remove this genuine problem, we would suggest that **the annual limit for retired BSNL Employees be modified to last month's basic pay plus DA as would be admissible on 1st January of every subsequent year after retirement ensuring that the BSNL Employees who retired prior to 1.1.2007 i.e. without receiving revision of pay scales continue to get benefit of IDA as admissible to the PSE Employees whose pay scales were last revised on 1.1.1997.**

(2) Hardships of the retired employees in the matter payment for indoor treatment in cases where the empanelled hospitals insist for direct payment: In absence of any compulsory clause in the agreement that the empanelled hospitals shall invariably send the bills to BSNL for reimbursement on account of indoor treatment, it is observed that the Hospitals ask for direct payment from the patients. While the serving Employees of BSNL can avail the benefit of advances from the Department, the retired BSNL employees are not having this facility. As a result, they are to arrange for the money by themselves which is a difficult proposition for any retired employee depending solely on pension. In order to mitigate this hardship, ***either let BSNL arrange payment of advances to the retired employees or agreement be made with such empanelled hospitals that they invariably send the bills to the BSNL for payment.***

2. We shall be extremely grateful if the above two issues are expeditiously resolved to give relief to the retired BSNL Employees.

With kind regards,

Yours sincerely,



(S Basu)
General Secretary

Copy to:

1. Shri Rajesh Wadhwa,
Director (CS),
BSNL Board, New Delhi.
2. Shri R K Agarwal,
Director (C&M),
BSNL Board, New Delhi.
3. Shri S R Kapur,
Executive Director (Finance),
BSNL , New Delhi.