



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

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No. AIBSNLREA/CHQ/2020/16

Dated 03.03.2020

To
Shri Arvind Vanderkar,
Director (HR),
BSNL Board,
New Delhi 110001.

Sub: **Request to solve a genuine problem of the BSNL retirees residing in the areas served by MTNL.**


Sir,

We would like to draw your kind attention to a specific problem being faced by the retired BSNL employees residing in the areas served by MTNL. These retired employees, who are the beneficiaries of concessional telephone facilities, are required to pay the telephone bills and then claim reimbursement from BSNL. Besides visiting the last office of posting to submit the claims for reimbursement, they need to wait indefinitely to receive the payment. With advance age, it is very difficult for these retired employees even to visit the last office of posting just to submit the bills. But this is not the case with the BSNL retirees residing in the areas served by BSNL.

2. In order to partially solve the problem for the present, we request that arrangements be made with MTNL so that the bills which are within the prescribed free-call limit as decided by BSNL and the user-BSNL retirees are not finally liable to pay for the number of calls made, MTNL should send such bills only to the concerned BSNL Units for book transfer or otherwise. This will give relief at least to those BSNL retirees who do not make calls in excess of the permissible free-call limit as allowed by BSNL. We further request that once MTNL is merged with BSNL as decided by Union Cabinet, the BSNL retirees residing in the areas served by MTNL be also extended the same arrangement as available to the BSNL retirees residing in the areas served by BSNL for the purpose of settlement of their bills.

With kind regards,

Yours sincerely,


(S Basu)
3.3.2020

General Secretary

Copy to:

Shri Kshatrapati Shivaji,
Secretary (Pension).