



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

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No. AIBSNLREA/CHQ/2018/21

Dated: 16.03.2018

To
Smt Sujata Ray,
Director (HR),
Bharat Sanchar Nigam Limited,
New Delhi 110001

Sub: **Development of web based program for monitoring medical claims of retired employees**

Ref: *Your Office letter No BSNL/Admn.I/15-18/16(i) dated 10.08.2016*

Madam,

We had been requesting for long for introduction of a web-based tracking system to enable the retired employees to track the progress and status of their claims for medical reimbursement without needing them to visit their past offices to pursue the cases and thus avoid the pains of travelling long distance owing to their old age related problems. We felt happy when the CGM, ITPC, BSNL at Pune was advised, vide the above quoted letter, to develop a web based program for monitoring medical claims of retired employees. Unfortunately, though long one and half year has passed after the said letter was issued, no progress in the matter seems to have been made.

2. We would, therefore, seek for your kind intervention in the matter so that a suitable tracking system is introduced at the earliest for tracking the progress/status of the medical claims of the retired employees of BSNL.

With kind regards,

Yours sincerely,


(S Basu)

General Secretary

Copy to:

Shri S K Sinha,
General Manager (Admn),
BSNL, New Delhi.