



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

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No. AIBSNLREA/CHQ/2018/58

Dated: 27.10.2018

To

Smt. Sujata Ray,
Director (HR),
Bharat Sanchar Nigam Limited,
Bharat Sanchar Bhawan,
New Delhi 110001.

Sub: Withdrawal of cashless facility against indoor medical treatment from all empanelled hospitals – Case of UP(West) Telecom Circle

Madam,

Though your Office Order No. BSNL/Admn.I/15-18/16(i) dated 10.08.2016 advised all the CGMs for empanelment of sufficient number of CGHS approved hospitals preferably on cashless basis for the benefit of the retired employees, the CGMT, UP (West) Telecom Circle has issued an Order vide No. UPT(W)/Admn-1/Genl. Corrs/2017/46 dated 12.10.2018 (*copy enclosed*) for withdrawal of cashless facility against indoor treatment from all empanelled hospitals. This has caused serious problems to the retired employees, who are not entitled to get any medical advance, to get indoor treatment.

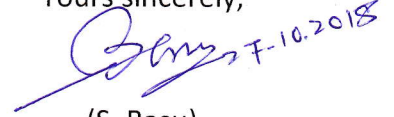
2. The grounds advanced by the UP(West) Telecom Circle in support of the decision is really bizarre and not acceptable. The Order only said that it was found from the medical bills of the empanelled hospitals that the cost of medicines charged are on higher side and also huge amount is pending for payment to empanelled hospitals as the reimbursement of indoor medical bills. As regards over-charging of the cost of medicines, it is the duty of the Circles to check the same and clear payment only as per the approved rates. How the retired employees in particular are to be penalized for no fault on their parts on this account and also due to failure of the Circles to do their assigned duties? Moreover, pendency of bills for clearance cannot also be the genuine ground for withdrawal of the cashless facility.

3. In view of the above, we earnestly request you to kindly intervene in the matter. The UP(West) Telecom Circle be also advised immediately to withdraw its Order dated 12.10.2018

and restore the cashless facility. The Circle may also be advised to check and verify all the bills as per extant Orders and rules before clearing them for payments. Let the Circle not penalize the retired employees for no fault on their parts and thus follow the advice given by your Office vide No BSNL/Admn.I/15-18/16(i) dated 10.08.2016 to empanel more CGHS approved hospitals on cashless basis .

With kind regards,

Yours sincerely,



(S. Basu)

General Secretary

Encl: As stated

Copy to:

Shri S K Sinha,
General Manager (Admn),
Bharat Sanchar Nigam Limited,
New Delhi 110001.