



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters
111, New Ashiana Apartments, Plot-10, Sector-6, Dwarka
New Delhi-110 075
E-mail : gensecaibsnlrea@yahoo.com

President : V. Chinnappaiah
Ph.: 044-22603300
(M) : 09444003300

General Secretary : S. Basu
Ph.: 011-25073969
(M) 09868092995

Financial Secretary : Hari Ram
Ph.: 011-25075541
(M) 09868538189

No.AIBSNLREA/CHQ/2021/45

Date: 12th August 2021

To
Shri Arvind Vadnerkar,
Director (HR),
Bharat Sanchar Nigam Limited,
New Delhi

Sub: **Discrepancies in broadband bills of BSNL pensioners** for the billing periods
30.6.2021 & 1.7.2021 to 31.7.2021 in respect of concession available to BSNL
retired employees for broadband connection at their residence under **Chennai
Telephones area**

Ref: Our letter No.AIBSNLREA/CHQ/2021/36 dated 15th July 2021 addressed to CGM ITPC
Pune

We seek your kind intervention in the issue of discrepancies in broadband bills of BSNL pensioners for the billing periods 1.6.2021 to 30.6.2021 and 1.7.2021 to 31.7.2021, in respect of concession available to BSNL retired executives for broadband connection at their residence under **Chennai Telephones area**.

2. After it was brought to our notice that there are discrepancies in broadband bills of BSNL pensioners residing in Chennai Telephones area for the billing period 1.6.2021 to 30.6.2021 in respect of concession available to BSNL retired employees for broadband connection at their residences, we wrote to the CGM ITPC Pune, vide our letter cited under reference, requesting him to look into the matter, order remedial action and issue of fresh bills for the period [copy enclosed].

3. These retired executives were availing the concession of 60% subject to a maximum of Rs.300 till then. But, they had received bills for the billing period 1.6.2021 to 30.6.2021, with 10% concession calculated instead of the 60%. Copies of relevant pages of previous and current month bills pertaining to two BSNL pensioners were enclosed. **Similar discrepancies had been reported in Tamilnadu Circle too.** It is not known whether similar cases are there in other circles too.


4. BSNL had only recently, vide its Circular No.BSNLCO/ADMN/80/2-ADMN dated 05.07.2021, conveyed its approval for Concessional FTTH connection to its retired employees with 40% concession limited to Rs.300/- **There is no change in the 60% concession available for broadband connections. Our apprehension is that the above said discrepancies are a fallout of incorrect interpretation of the Circular and confusion in categorization of 60% concession in broadband available to retired erstwhile DoT employees and the 10% concession available to employees of Government departments/PSUs.**

5. We are yet to receive any response to our letter addressed to the CGM ITPC Pune or see any remedial action on the issue. Adding to our dismay, the next monthly bill has also been issued with the same discrepancy.

6. We request you to personally intervene and cause removal of the confusion and the discrepancy as well as cause issue of fresh bills for the period 1.6.2021 to 30.6.2021 and 1.7.2021 to 31.7.2021, in respect of all similar cases.

With kind regards,

Yours sincerely,


(R.R.Balasubramanian) 12/8/21
Asst. General Secretary
For General Secretary

Encl: As stated

Copy to: 1. Shri Ashutosh Sharma,
Chief General Manager, ITPC,
Pune
2. Shri S P Singh,
General Manager (Admin)
BSNL Corporate Office, New Delhi
3. Smt. Sushma Mishra,
General Manager, IT-CFA & NWP-BB,
BSNL Corporate Office, New Delhi