



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

## Central Headquarters

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No. AIBSNLREA/CHQ/2021/16

Dated: 25.02.2021

To

Smt Yojana Das,  
Director (Finance),  
BSNL Board,  
New Delhi 110001.

**Sub: Non-reimbursement of concessional telephone bills of the retired BSNL employees residing in the areas served by MTNL in Delhi and Mumbai.**

Madam,

Retired BSNL employees are allowed concessional residential telephone connections and are not required to pay for the outgoing calls up to certain specified limits fixed by Corporate Office. While the retired employees residing in BSNL-served areas are not charged for the free-calls in their bills, the retired employees residing in the areas served by MTNL in Delhi and Mumbai are being charged even for such free calls and these employees are to pay these bills which are subsequently reimbursed by BSNL.

2. But it is unfortunate that for the last two years or even more, the retired BSNL employees residing in the areas served by MTNL in Delhi and Mumbai are not being reimbursed their claims. This has naturally put these retired BSNL employees in great trouble. We are also afraid that many of these bills may not even be found traceable in the coming future, if the reimbursement remains pending for such a long time.

3. In view of the above, we earnestly request you to kindly order immediate re-imbursement of all pending telephone bills of the retired BSNL employees enjoying concessional telephone connections and residing in the areas served by MTNL in Delhi and Mumbai.

With kind regards,

Yours sincerely,  
  
(S Basu)  
General Secretary

Copy to:

1. Shri Arvind Vadnerkar,  
Director (HR), BSNL
2. Shri Anshu Prakash,  
Secretary (Telecom), DOT
3. Shri Kshatrapati Shivaji,  
Secretary (Pension), DOP&PW.