



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

## Central Headquarters

111, New Ashiana Apartments, Plot-10, Sector-6, Dwarka  
New Delhi-110 075

E-mail : gensecaibsnlrea@yahoo.com

President : V. Chinnappaiah

Ph.: 044-22603300  
(M) : 09444003300

General Secretary : S. Basu

Ph.: 011-25073969  
(M) 09868092995

Financial Secretary : Hari Ram

Ph.: 011-25075541  
(M) 09868538189

No. AIBSNLREA/CHQ/2020/29

Dated: 08.05.2020

To

Shri P K Purwar,  
Chairman & Managing Director,  
Bharat Sanchar Nigam Limited,  
New Delhi 110001.

**Sub: Non-reimbursement of telephone bills for the concessional telephone connections at the residences of the retired BSNL employees in the areas served by MTNL in Delhi and Mumbai.**

Sir,

As per the policy laid down by BSNL Corporate Office, the retired BSNL employees are allowed to avail concessional landline connections at their residences whether residing in BSNL served areas or MTNL served areas. The retired BSNL employees residing in BSNL served areas are not to pay the bills if the outgoing calls made are within the prescribed free-call limit. But in case of the retired BSNL employees residing in MTNL served areas, the bills are to be invariably paid even if the calls made are within the prescribed free-call limit

2. In accordance with the arrangement made between BSNL and MTNL Management, the BSNL retirees residing in MTNL served areas are required to pay the bills and then claim for their reimbursement from the BSNL units from which they retired. But for the first time in the financial year 2019-20, not a single claim for reimbursement of telephone bills submitted by the retired BSNL employees to their respective Units has been paid. This has added to the acute financial problem of these BSNL retirees who have also not been paid their claims for reimbursement of medical treatment for the same financial year.

3. In view of the above, we earnestly request you to kindly cause payment of all the pending claims for reimbursement of telephone bills of the retired BSNL employees residing in MTNL served areas at the earliest.

With kind regards,

Yours sincerely,

  
(S Basu)  
General Secretary

**Copy to:**

1. Shri Arvind Vanderkar,  
Director (HR), BSNL.
2. Shri Anshu Prakash,  
Secretary (Telecom), DOT.