



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

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No. AIBSNLREA/CHQ/2020/91

Dated: 31.08.2020

To

Shri P K Purwar,
Chairman & Managing Director,
Bharat Sanchar Nigam Limited,
New Delhi 110001.

Sub: Switching over from BSNLMRS to CGHS by the BSNL IDA Pensioners- A genuine issue bothering the pensioners that needs urgent solution.

Sir,

We would like to seek your personal attention to a very genuine problem that makes the BSNL IDA pensioners, who are desirous to switch over to CGHS, hesitate in surrendering their BSNLMRS Card before complying with all other requirements to apply for the CGHS Card.

2. At present, such BSNL IDA pensioners are first required to surrender their BSNLMRS Card and then receive necessary documents to get the letter issued by the concerned CCA mapping their IDA scale to CDA scale and ward entitlements etc. After all these documents are ready, the pensioners are required to approach the CGHS authority concerned for issue of CGHS Card. These pensioners are then to deposit the required subscriptions, as demanded, and file the application. If everything is found in order, these pensioners are given a temporary permission to avail the CGHS benefit.

3. The above exercises take minimum 15 days' time and, in some cases, it even takes more time. *It may kindly be appreciated that during the intervening period between surrendering the BSNLMRS Card and receiving authorization to get treatment in CGHS, the pensioners are not having with them any authorization either from BSNL or from CGHS to receive treatment. This causes serious problem to the pensioners in cases of emergencies needing hospitalization. Though such cases are not many, but this is a genuine issue which bothers the BSNL IDA pensioners to take a firm decision to switch over to CGHS.*

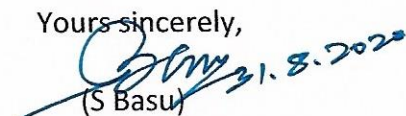
4. In view of the above, we would request that let BSNL resolve this genuine issue which will remove the hesitation that the BSNL IDA pensioners do have in taking a decision to switch over to CGHS. One of the options in this direction could be that BSNL issue a temporary card to such pensioners surrendering their BSNLMRS Card with validity for say 15 days. The concerned pensioners, while claiming reimbursement of the annual/one-time subscription deposited with the CGHS, will have to invariably surrender this temporary card along with

their such claims. Even otherwise, the card would have lost its validity on completion of 15 days.

5. We sincerely believe that BSNL would seriously consider the above issue and address a real cause of concern of the BSNL IDA pensioners desirous of switching over to CGHS.

With kind regards,

Yours sincerely,


(S Basu)

General Secretary

Copy to:

1. Shri Anshu Prakash,
Secretary (Telecom).
2. Shri Arvind Vadnerkar,
Advisor (HRD), BSNL.
3. Shri Ashutosh Gupta,
General Manager (Admn), BSNL.