



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

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No. AIBSNLREA/CHQ/2018/23

Dated: 19.03.2018

To

Shri Anupam Shrivastava,
Chairman & Managing Director,
Bharat Sanchar Nigam Limited,
New Delhi 110001.

Sub: Digital Life Certificate for submission of annual Life Certificate by the pensioners of DOT/BSNL/MTNL for availing concessional telephone facility at their residences – introduction thereof

Ref: BSNL No. BSNL/Admn.I/30-10/17 (iii) dated 18.05.2017

Sir,

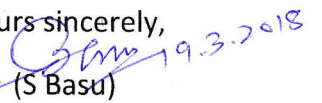
We would like to submit that we had earlier represented to Hon'ble Prime Minister of India urging him to advise Ministry of Communications for introduction of Digital Life Certificate system or a similar arrangement to dispense with the need for the retired DOT/BSNL/MTNL pensioners/family pensioners to physically present themselves to the authorities for submission of annual Life Certificate for continuation of concessional telephone facility at their residence. We pleaded that the requirement to physically present themselves to the authorities for submission of annual life certificate for the purpose of continuation of the concessional telephone facility causes immense problems to the retired employees who are mostly aged and physically unfit to travel distances.

2. Afterwards, we received a communication from BSNL, vide above referred letter, stating that "your suggestion has been taken note of, as you are aware that employees of BSNL are spread all over India and its introduction also involves involvement of other organisations. Depending upon the feasibility, a methodology needs to be evolved for its implementation. The issue is being examined". Unfortunately, thereafter no further communication has been received. Thus a very genuine issue raised by us is yet to be resolved.

Contd 2/-

3. In view of the above, we request you to kindly intervene in the matter so that an early action is taken to solve the above stated genuine problem of the retired employees.

With kind regards,

Yours sincerely,

(S Basu)
General Secretary

Copy to:

- (1) Smt Sujata Ray,
Director (HR), BSNL
- (2) Shri S K Sinha,
General Manager (Admn),
BSNL.