



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

111, New Ashiana Apartments, Plot-10, Sector-6, Dwarka
New Delhi-110 075

E-mail : gensecaibsnlrea@yahoo.com

President V Chinnappaiah

Ph: 044-22603300

(M) 09444003300

General Secretary : S. Basu

Ph.: 011-25073969

(M) 09868092995

Financial Secretary : Hari Ram

Ph.: 011-25075541

(M) 09868538189

No. AIBSNLREA/CHQ/2019/42

Dated: 12.09.2019

To

Shri Saurabh Tyagi,
Sr. General Manager (Estt.),
Bharat Sanchar Nigam Limited,
New Delhi 110001

Sub: Opening of Pensioners' Service Centres through CPMS portal.

Ref: Your No. 48-3/2018-Pen (B) dated 05.10.2018

Sir,

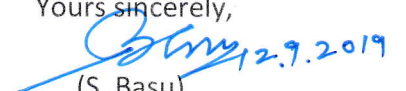
All BSNL Circles/Units were instructed on the advice of Department of Telecommunications, vide your above referred letter, to take some specific actions for opening up of Pensioners' Service Centres through Comprehensive Pension Management System (CPMS) portal. These Pensioners' Service Centres are to provide facilities as specified in BSNL CO letter No. 48-3/2018-Pen (B) dated 14.08.2018.

2. Now that CPMS has already been implemented for the new pensioners and the old pensioners are to be gradually brought under this system, the importance of these Pensioners' Service Centres cannot be denied. Since facilities like uploading of digital Life Certification, Downloading Form 16, uploading grievances, assistance in filling pension forms by employees/family pensioners and assistance in installing Mobile App etc are to be made available in these Pensioners' Service Centres, these Centres should now be fully functional.

3. In view of the above, we shall request you to kindly inform us the progress made in opening these Pensioners' Service Centres in all Circle/Units. We also request you to kindly supply us a consolidated list of these Pensioners' Service Centres with their locations which are now functional. At the same time, the Circles/Units may please be advised to upload the list of such functional Pensioners' Service Centres in their respective websites.

With kind regards,

Yours sincerely,


(S. Basu)

General Secretary

Copy to:

Shri Dilip Padhye,
Advisor (Finance), DOT.